

Federal Recall Information

19PBE

Supplier

Peterbilt

Description

Safety Recall – Back of Sleeper Reflective Conspicuity Tape Location

What's New

Safety Recall – Back of Sleeper Reflective Conspicuity Tape Location

Release Date

11/4/2019

Introduction

Peterbilt Motors Company has determined that a regulatory non-compliance, may exist in certain model 579 vehicles manufactured between 8/26/2019 and 9/12/2019. On certain trucks, the reflective conspicuity tape on the back wall of the sleeper box was installed in incorrect locations. FMVSS 108 Section S8 2.4.2 regulations require the conspicuity tape to be placed in specific areas. A truck that does not have properly placed conspicuity tape may be less visible to others and could create an increased risk of a crash. Vehicles operating without a trailer may be cited for incorrect tape location and fail an annual truck inspection.

Resolution

Safety Recall

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
 2. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In Process" next to the 19PBE campaign code prior to performing this repair.
 3. Follow the procedures below to remove and replace the reflective conspicuity tape.
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It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.

Warranty

There is no time or mileage limit for this recall. Peterbilt will pay for parts at dealer net plus applicable mark up and labor:

- 0.3 hours to inspect the location of the reflective conspicuity tape. Use Quick Claim Code 19PBE.
 - This labor is for inspection only. **It is not applicable for trucks that require the tape installed in the correct location.**
- 0.3 hours to install new tape in the correct location. Use Quick Claim Code 19PBEP.
 - This labor includes the inspection of the tape location and installation of the new reflective tape in the correct location
- File an additional claim for extraordinary circumstances, referencing 19PBE. File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed first.

| For Field... | Enter... |
|-------------------|---|
| Failure Location | 002-015-008 |
| Failure Type | 705 |
| Claim Type | C |
| Labor: 002-A90 | 0.3 hours to install the new Reflective Conspicuity Tape in the correct location - includes time to remove the old tape if desired. |

Take off parts disposition: Destroy parts 30 days after the claim has been paid.

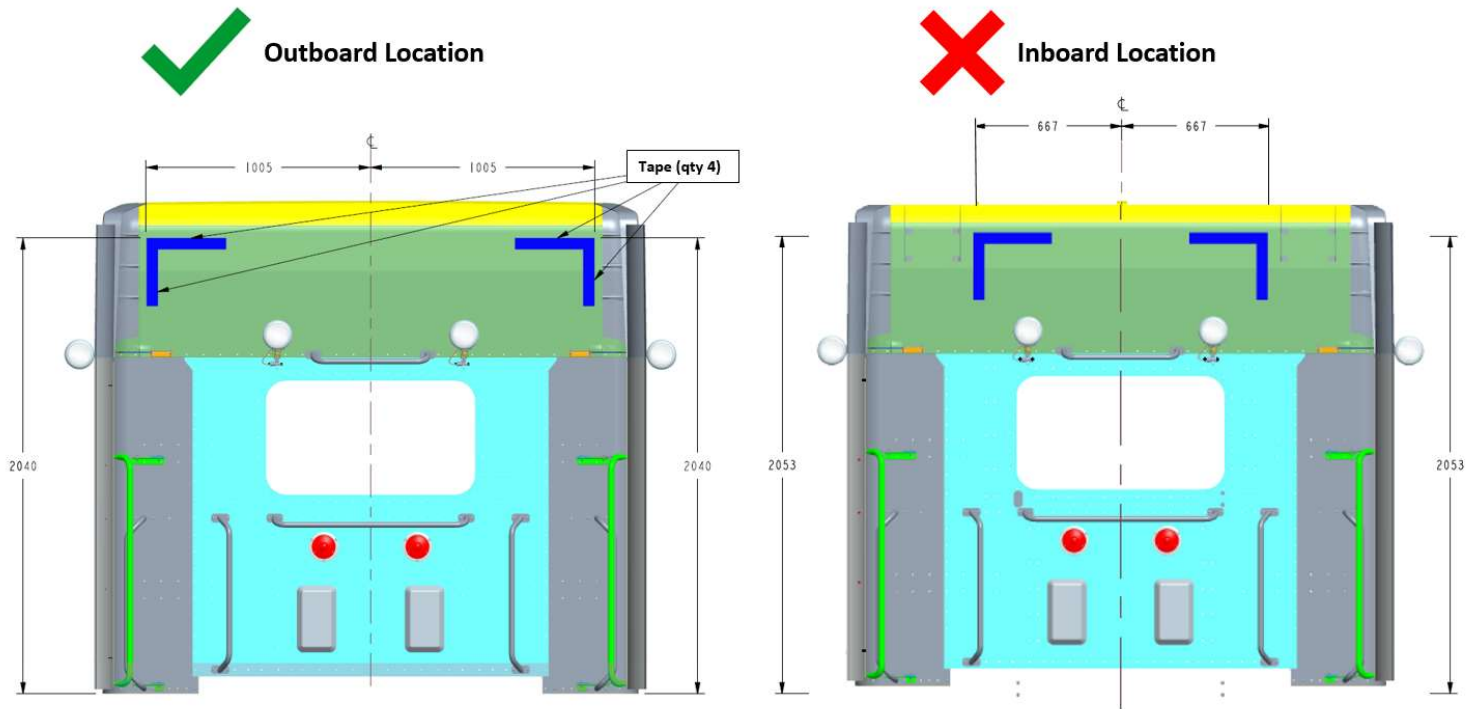
Parts

| Quantity | Part Number | Description |
|----------|--------------|------------------------------|
| 4 | 051138-67638 | White Reflective Tape 2"x12" |

Procedure

1. Refer to Figure 1 and inspect the location of the Reflective Conspicuity Tape.
2. If the tape is located in the inboard location, continue to the next step. Removal of the tape in the inboard location is not required. If the tape is removed, use an adhesive cleaner that is appropriate for use on painted surfaces to remove the tape residue.
3. Clean the new installation surface and install the new tape in the outboard location as shown in Figure 1.

Figure 1



Attachments

- Chassis List
- Customer Letter – US
- Customer Letter – Canada
- Customer Letter – Canada (French)

Authored by: PR
