GLOBAL SAFETY FIELD INVESTIGATIONS DCS5188 URGENT - DISTRIBUTE IMMEDIATELY

Date: October 15, 2019

Subject: N192279200 - Noncompliance Recall

Incorrect Tire Pressure Monitoring Sensor – US Only

Models: 2020 Cadillac CT6

Equipped with Accessory-Wheel – 20 x 8.5 – J – Aluminum – Design 3

or Design 1 (RPO 5JO or SHH)

To: All General Motors Dealers

General Motors is releasing Noncompliance Recall N192279200 today. The total number of U.S. vehicles involved is 81. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Noncompliance Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated October 15, 2019. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS