

## RC000176 IMPORTANT SAFETY RECALL

«Dealer\_name» «Street» «City», «State» «Zip»

Dear Dealer:

This **Safety Recall Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act and The Canadian Motor Vehicle Safety Act and is important for your safety.

Thor Motor Coach (TMC) decided that a non-compliance which relates to motor vehicle safety exists in certain 2014 through 2020 models of motor homes.

It has been decided that on certain motorhomes, the seatbelt position were incorrectly allotted thereby providing an incorrect carrying capacity on the OCCC Label. The incorrect information on the label could lead to overloading of the motorhome which could result in poor vehicle handling. This could result in an accident, causing injury and/or property damage.

Affected 2014 through 2020 motorhomes include certain models of: Axis, Chateau, Citation, Four Winds, Quantum, Siesta, Synergy, Tuscany, and Vegas.

The required action is to install the updated label provided.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the "Service Campaign" portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.

Please find attached a copy of the notification letter. If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, or by phone at 877-500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Celina Tyler Consumer Affairs Manager

Re: NHTSA Recall No. 19V-714 Transport Canada No. 2019-506



Allected VINS.		
1F65F5DY2J0	1FDXE4FS7GD	WDAPF4CC3G9
1F65F5DY3J0	1FDXE4FS7GD	WDAPF4CC3H9
1F65F5DY5J0	1FDXE4FS7GD	WDAPF4CC4E9
1F65F5DYXH0	1FDXE4FS7GD	WDAPF4CC4J9
1FC3E3KS0ED	1FDXE4FS8FD	WDAPF4CC5G9
1FC3E3KS3ED	1FDXE4FS8GD	WDAPF4CC5H9
1FC3E3KS4ED	1FDXE4FS8GD	WDAPF4CC6F9
1FDUF5GT3GE	1FDXE4FS8GD	WDAPF4CC6G9
1FDUF5GT5GE	1FDXE4FS8GD	WDAPF4CC6G9
1FDUF5GTXGE	1FDXE4FS8HD	WDAPF4CC6J9
1FDXE4FS0GD	1FDXE4FS9GD	WDAPF4CC7F9
1FDXE4FS0GD	1FDXE4FS9GD	WDAPF4CC7J9
1FDXE4FS0GD	1FDXE4FS9GD	WDAPF4CC7J9
1FDXE4FS0GD	1FDXE4FS9GD	WDAPF4CC7J9
1FDXE4FS1GD	1FDXE4FSXGD	WDAPF4CC8G9
1FDXE4FS1GD	1FDXE4FSXGD	WDAPF4CC8G9
1FDXE4FS1GD	1FDXE4FSXGD	WDAPF4CC9G9
1FDXE4FS1GD	1FDXE4FSXGD	WDAPF4CC9G9
1FDXE4FS1GD	4UZAB2DT3EC	WDAPF4CCXF9
1FDXE4FS1GD	4UZAB2DT5EC	WDAPF4CCXG9
1FDXE4FS1GD	4UZAB2DT7EC	WDAPF4CCXG9
1FDXE4FS2GD	8BNBF4CC0GE	WDAPF4CCXG9
1FDXE4FS2GD	8BNPF4CC1HE	WDAPF4CCXG9
1FDXE4FS3GD	8BNPF4CC3JE	WDAPF4CCXH9
1FDXE4FS3GD	8BNPF4CC4JE	WDAPF4CCXH9
1FDXE4FS3GD	8BNPF4CC7JE	WDAPF4CD2KN
1FDXE4FS3GD	8BNPF4CC9JE	WDAPF4CD6KN
1FDXE4FS3GD	8BNPF4CC9JE	WDAPF4CD7KN
1FDXE4FS3GD	WDABF4CC0F9	WDAPF4CD8KN
1FDXE4FS3GD	WDABF4CC3H9	WDAPF4CD9KN
1FDXE4FS3GD	WDABF4CC8F9	WDAPF4CC3G9
1FDXE4FS5GD	WDABF4CD1KN	WDAPF4CC3G9
1FDXE4FS5GD	WDABF4CD1KN	WDAPF4CC3G9
1FDXE4FS5GD	WDAPF4CC0G9	
1FDXE4FS5GD	WDAPF4CC0G9	]
1FDXE4FS6GD	WDAPF4CC1G9	]
1FDXE4FS7GD	WDAPF4CC1H9	
1FDXE4FS7GD	WDAPF4CC2F9	]
1FDXE4FS7GD	WDAPF4CC3F9	
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