



**Memorandum**

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**To:** All Thomas Dealers

**From:** Ken Hedgecock

**Subject:** NHTSA Recall 19V-712/FL-832

**Date:** October 23, 2019

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Attached you will find the NHTSA document that describes the most recent SynTec recall. I have highlighted a key statement for your review. This is a public document and can be shared as you see fit. I have also provided the NHTSA link for your use as well. Please make sure you dial in to our 2:00 pm EDST call tomorrow for additional details.

<https://static.nhtsa.gov/odi/rcr/2019/RCLRPT-19V712-4126.PDF>