



## ***UPDATED - Retailer Preowned Reimbursement Program WUM-98 Forester Occupant Detection System (ODS)***

**To: All Subaru Retailers**

On October 22<sup>nd</sup> Subaru of America, Inc. (SOA) announced a support program for all retailers with pre-owned inventory impacted by the Forester Occupant Detection System (WUM-98) recall announced on October 8, 2019. The support program detailed a curtailment at the prevailing rate for those states with a mandate, and a curtailment of 1% for states without a mandate, to be paid during the time repairs are unavailable.

We are pleased to announce our parts availability will be improving as production of 2,500 wiring harnesses per day begins mid-December. With this information, we are pleased to announce an enhanced support program for our retailers. **This supersedes the previous support program announced on October 22<sup>nd</sup>.**

**Retailers will receive \$500 per vehicle for affected 2015-2018MY pre-owned Foresters in retailer inventory as of 10/8/2019 and affected units taken in trade through 11/30/2019. We encourage retailers to continue to aggressively value vehicles on trade and pursue these vehicles through auctions and Trade-Up Advantage.**

### **Steps to Receive Reimbursement:**

To receive assistance from Subaru of America, each retailer must submit the information below related to any vehicles in inventory and unsellable for any period of time. **The information must be emailed to [preownedreimburse@subaru.com](mailto:preownedreimburse@subaru.com) in one excel file, which is attached, no later than December 15, 2019.** The file name must include your retailer number.

For each VIN, please provide the following:

- Retailer Name
- SOA Retailer Number
- Retailer Physical Location State (two characters)
- **Full VIN** (all 17 Characters)
- Current vehicle mileage
- Date acquired
- Retailers providing this information certify the vehicles were/are on their lot, they agree to an audit of the list, and they agree to submit additional documentation upon request

**Please submit one listing for all affected vehicles in inventory as of 10/8/19 or taken in trade by 11/30/19 to [preownedreimburse@subaru.com](mailto:preownedreimburse@subaru.com) no later than December 15, 2019. Retailers will be reimbursed \$500 on the December parts statement to cover carrying costs until parts are more readily available in December.**