



Highland
RIDGE RV



IMPORTANT SAFETY RECALL

Safety Recall: 19V-700
November 2019

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2019 Eagle travel trailers, Eagle and Eagle HT fifth wheels.

***Reason for
this recall***

The over the range microwave/vent hood combination does not vent to the outside of the trailer. Operating the range without proper ventilation, may not provide an adequate exchange of fresh air. This could lead to a build-up of carbon monoxide inside the trailer, which could result in carbon monoxide poisoning or asphyxiation.

***Recall
Remedy***

Modify the vent hood to vent to the outside of the trailer.

All pertinent information regarding this recall is available under the Service and Parts Tab of our Website. If you need further assistance, please Contact Customer Service at 800-283-8267.

***What we
need you to
do***

Our records show the following unit as affected by this recall, and as part of the current inventory at your Dealership. **Federal law requires** the Recall Remedy completed on this unit **prior** to customer delivery.

VIN

If you sold this unit recently, please contact the owner immediately to inform them of this recall. In addition, please register this unit by submitting the Warranty Registration information.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Jayco Towables