

Important Update: Do Not Drive Order for Older Vehicles with Takata Airbags

Effective immediately, approximately 90,000 vehicles built between 2000 and 2006 are under a **Do Not Drive** order. BMW NA has proactively decided this in the interest of customer safety. These vehicles have already been included in several Takata-related recalls and are equipped with PSDI-4 driver's front airbag inflators manufactured by Takata.

If unrepaired, and as the airbag inflators age further, the risk of serious injury or death increases. Owners of these vehicles are being instructed to park them immediately until the recall repair is completed.

Despite intense customer outreach efforts by BMW since 2016 in cooperation with the dealer network, these vehicles remain unrepaired. Notification emails will be sent to owners of these vehicles starting in May with letters to follow in June.

Affected Vehicles:

- 2000-2006 BMW 3 Series (E46), including M3
- 2000-2003 5 Series (E39), including M5
- 2000-2004 X5 (E53)

What Dealers Need to Know:

- Owners will be instructed not to drive a vehicle to a center for repair. Mobile Service and towing options continue to exist and should be utilized.
- Dealers are urged to review and utilize processes at their centers to identify and repair all affected vehicles at their dealership, and vehicles that may be in their local area, i.e., by mobile repair

Dealer Resources:

- Recall questions from BMW centers related to implementation should be addressed to RecallQuestions@bmwna.com
- Technical questions can be addressed via a TSARA technical support case
- Customers needing support to set up a tow should be asked to call 844-695-8382

Please note that new vehicle sales and established recall processes, such as warranty claims and parts, will not be impacted by the **Do Not Drive** order.

To help inform your teams, FAQs for the affected recalls are attached below.

Thank you for your support and attention regarding this important matter.

The Recall Implementation Team