

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: Initial Recall Campaign Notification Model 907 (Sprinter) Model Years 2018-2019 Airbag Control Unit Unlocked	DATE: October 28, 2019

IMPORTANT CAMPAIGN INFORMATION



Campaign No. :	Campaign Desc. :	<h1>Airbag Control Unit Unlocked</h1>
2019100012	PDGAIRIGEL	
<p>This is to notify you of the upcoming Recall Campaign concerning the airbag control unit on approximately 1,232 MY18-19 Mercedes-Benz Sprinter vans. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. All affected VINs will be flagged as "Pending" in VMI.</p>		
Background		
Issue	<p>Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Mercedes-Benz Sprinter vehicles Platform 907 (VS30), the airbag control unit may not have been locked at the end of the manufacturing process. As a result, the corresponding Airbag-/Restraint-function may not have been activated. If the airbag control unit is not locked, the system will not be activated which can increase the risk of injury in the event of a crash.</p>	
What We're Doing	<p>An authorized Mercedes-Benz dealer will check the vehicle to determine whether the Airbag Control Unit is locked and perform the procedure to lock the system if necessary.</p>	
Vehicles Affected		
Vehicle Model Year(s)	Model Year 2018-2019	
Vehicle Model	Sprinter, VS30 / Platform 907	
Vehicle Populations		
Total Recall Population	1,232	
Dealer Inventory	243	
<p>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new MY18-19 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new MY18-19 Sprinter vehicles covered by this notification until the vehicle has been repaired.</p>		
Next Steps/Notes		
Customer Notification Timeline	An owner notification letter will be mailed in early November, 2019.	
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.	
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction.</p>		

