



Highland
RIDGE RV



IMPORTANT SAFETY RECALL

Safety Recall: 19V-690
October 2019

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2019 -2020 Redhawk SE Motorhomes.

***Reason for
this recall***

The seatbelt unfastened telltale will not illuminate for approximately 5 seconds after the ignition is moved to the on or start position. During the five-second delay, the telltale will not alert the driver that the seatbelt is unbuckled.

***Recall
Remedy***

The Instrument panel cluster (IPC) must be reprogrammed by a GM/Chevy Service Center.

All pertinent information regarding this recall is available under the Service and Parts Tab of our Website. If you need further assistance, please Contact Customer Service at 800-517-9137.

***What we
need you to
do***

Our records show the following unit is affected by this recall and is currently part of the inventory at your Dealership. The Recall Remedy must be completed on this unit **prior** to customer delivery.

VIN

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Jayco Motorized