

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Mounting of the Tailgate Spoiler MY17-19 E-Class Station Wagon (S213 Platform)	DATE: October 11, 2019

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			October 11, 2019
Campaign No. :	NHTSA ID	Campaign Desc. :	Mounting of the Tailgate Spoiler
2019090008	19V676	19P7792001	
<p>This is to notify you of a Recall Campaign Launch regarding the mounting of the tailgate spoiler on 4,765 Model Year (“MY”) 2017-2019 E-Class station wagon (S213 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on October 11, 2019.</p>			
Background			
Issue	Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2017-2019 E-Class station wagon vehicles (S213 platform), the spoiler on the tailgate might not have been mounted according to current production specification. At higher speeds, the spoiler could detach from the vehicle completely, increasing the risk of a crash or injury to other road users.		
What We’re Doing	MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will check the mounting of the rear spoiler on the affected vehicles and rework it, if necessary.		
Parts	Parts are available and can be ordered as necessary.		
Vehicles Affected			
Vehicle Model Year(s)	2017-2019		
Vehicle Model	E-Class Station Wagon		
Vehicle Populations			
Total Recall Population	4,765		
Total Vehicles in Dealer Inventory	134		
<p>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new MY17-19 E-Class station wagon vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo. Once the repair is complete, the vehicle may be sold or leased.</p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s)</p> <p>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new MY17-19 E-Class station wagon vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2019090008 October 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model E-Class Station Wagon vehicles (213 platform)**
Model Year 2017-2019
Check threaded connection of roof spoiler, rework if necessary

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2017-2019 E-Class Station Wagon vehicles (213 platform), the spoiler on the tailgate may not have been fastened according to current production specification. At higher speeds, the spoiler might completely detach from the vehicle, increasing the risk of a crash for following traffic. An authorized Mercedes-Benz dealer will check the fastening of the tailgate spoiler, and rework, if necessary.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 4,765 vehicles are involved.

Order No. P-RC-2019090008

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Check/test procedure

1. Open liftgate.
2. Check that all four mounting nuts (**A, figure 1**) of roof spoiler threaded connection are present.
 - i** Check by hand that mounting nuts are firmly seated.

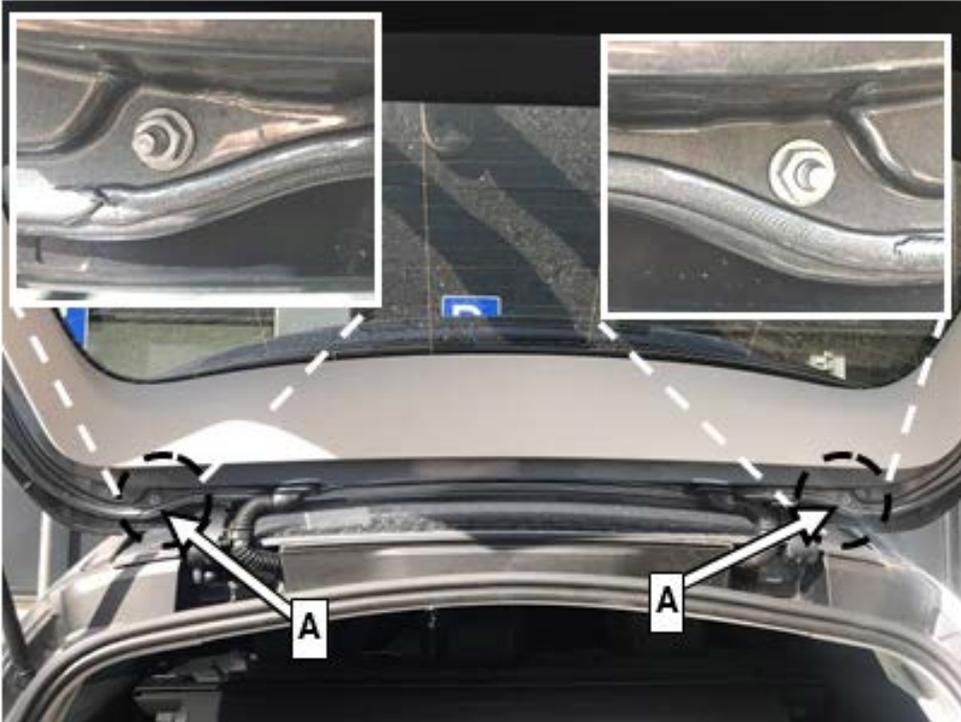


Figure 1

- a. If the mounting nuts are **not** present: Perform **work procedure**.
- b. If the mounting nuts are **present**: **End measure**.

i The findings from the check/test procedure must be recorded on the work order.

Work procedure

1. Remove top liftgate trim.
 - i** For basic data, see **AR72.20-P-6631LWS**.
 - i** There are two mounting nuts located under the liftgate trim.
2. Retighten existing and/or loose mounting nuts of roof spoiler threaded connection to specified torque and retrofit missing mounting nuts.
 - i** Roof spoiler is installed with **four** mounting nuts!
 - i** For basic data, see **AR72.20-P-4000LW**.
 - Hm** Nut of rear spoiler at liftgate **8 Nm**

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
As required	Nut-and-washer assembly	A 002 990 36 50	5%

Warranty Information**With check**

Operation: Check roof spoiler (02-1341)

Damage Code	Operation Number	Labor Time (hrs.)
77 920 01 8	02-1341	0.1

With check and replace

Operation: Check roof spoiler (02-1341)
Rework roof spoiler (02-1342)

Damage Code	Operation Number	Labor Time (hrs.)
77 920 01 7	02-1341	0.1
	02-1342	0.5

 Note

Operation labor times are subject to change.