



**Pleasure-Way**

phone 306.934.6578  
fax 306.934.7085  
toll free 1.800.364.0189

Pleasure-Way Industries Ltd. • 302 Portage Avenue • Saskatoon • SK • S7J 4C6

September 20, 2020

## **SAFETY RECALL: 19V673**

### **Fiamma Awning**

Dear Pleasure-Way Dealer:

VIN#: \_\_\_\_\_

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Recall Identification

#### **What is the reason for the notice?**

Pleasure-Way Industries Ltd. has determined that a defect related to the motor vehicle safety act exists in certain 2018 - 2020 Pleasure-Way Motor Homes equipped with a Fiamma F65 or F45 Eagle Awning. The Fiamma awning may deploy on its own without input from the RV owner. If the awning deploys it could cause an accident, personal injury or damage to property in its immediate area.

#### **What should you do?**

A temporary recall kit including straps as well as instructions and warning labels will be sent directly to you. Once you receive the recall kit please repair the vehicle as instructed. This repair will be done at no charge to you as a dealer. Please request reimbursement through the warranty claim form process.

Once Fiamma has a final repair for this recall, additional information will be sent to you in regards to repair instructions, parts and payment information.

If the vehicle is not already sold, a temporary recall kit including all necessary items as well as instructions will be sent directly to you. Once you receive the recall kit please repair the vehicle as instructed. This repair will be done at no charge to you as a dealer. Please request reimbursement through the warranty claim form process.

If the vehicle is already sold and delivered to a new owner, please forward all owner contact information to [warranty@pleasureway.com](mailto:warranty@pleasureway.com) or phone 1-800-364-0189.

#### **If you have any questions about this recall:**

Please contact Pleasure-Way Industries Ltd. 1-800-364-0189 or email [warranty@pleasureway.com](mailto:warranty@pleasureway.com).

We apologize for any inconvenience this campaign may cause.



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Sincerely,

Phil Nickel

Pleasure-Way Industries Ltd.