

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5130
URGENT - DISTRIBUTE IMMEDIATELY

Date: September 6, 2019

Subject: N192268490 - Safety Recall
Increased Brake Pedal Effort

Models: Certain 2014 - 2018
Cadillac Escalade, Escalade ESV
Chevrolet Silverado
Chevrolet Suburban
Chevrolet Tahoe
GMC Sierra
GMC Yukon, Yukon XL

To: All General Motors Dealers

General Motors is releasing Safety Recall N192268490 today. The total number of U.S. vehicles involved is approximately 3,387,136. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin in the near future.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated September 6, 2019. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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