



New Safety Recall Advanced Communication – V99

FCA US LLC (FCA US) has announced a safety recall on certain 2019 and 2020 Model Year (KL) Jeep® Cherokee vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with a steering gear servo pinion hardness below specification, which could potentially result in a fracture allowing a metal shard to become lodged within the teeth of the steering rack. If this occurs, it can result in a loss of steering control which can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to replace the steering gear. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC