

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 19V-xxx: Replace Steering Gear - UPDATE  
**Date:** Thursday, August 29, 2019 11:56:45 AM

Publish Date: August 29, 2019  
From: Technical Service  
Expiration Date: September 18, 2019

DCSnet Message  
**Urgent**



**Subject: BMW Recall 19V-xxx: Replace Steering Gear - UPDATE**

After further analysis, the steering gear supplier was able to identify specifically affected units.

As a result, the VIN selection has changed and some vehicles may have been added or removed.

Approximately 12 vehicles are now affected.

Please check your inventory again to see if any of your vehicles have had the campaign status changed (reference STOP014227).

Sincerely,  
Technical Service

Communication from August 21, 2019:

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective August 21, 2019) on a small number of Model Year 2020 BMW X5 SAV and X7 SAV models that were produced between August 8, 2019 and August 16, 2019.

The steering gear may not have been produced to supplier specifications. It could become damaged, affect vehicle handling and control, and increase the risk of a crash.

**Potentially affected vehicles should not be driven. Arrangements are being made for customers with potentially affected vehicles.**

Attachments:  
No Attachments No Attachments

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All  
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel

