



IMPORTANT SAFETY RECALL

Safety Recall: 19V-628US
2019-446CN
September 2019

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Jayco has decided that a defect, which relates to motor vehicle safety, exists in certain Model Year 2019 and 2020 Eagle HT Fifth Wheels manufactured with the optional MorRyde Orbital Pin Box.

Reason for this recall The bolts that hold the wedge to the pin box may be an incorrect length. When the pin box is **unlocked** and allowed to rotate with incorrect length bolts, the wedge may disconnect from the pin box. This could allow the rotating pin box to pivot in two places and the RV could contact the tow vehicle increasing the risk of a crash.

Recall Remedy Remove and inspect each wedge bolt (3) to confirm correct length. Reinstall the correct length bolts and torque at 200 ft. lbs; and when required, replace incorrect length bolts with correct length torquing each bolt to 200 ft lbs.

All pertinent information regarding this recall is available under the Service and Parts Tab of our Website. If you need further assistance, please Contact Customer Service at 800-283-8267.

A Recall Parts Kit is shipping direct from Jayco to Dealers with affected inventory, Please do not submit an order for stock units.

What we need you to do Our records show the following unit is affected by this recall and is currently part of the inventory at your Dealership. The Recall Remedy must be completed on this unit **prior** to customer delivery.

VIN

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration.

We certainly regret this inconvenience; however, our Customers' safety is our most important priority.

Sincerely,
Jayco Towables