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To: All Toyota Dealer Principals, General Managers, Service Managers, and Parts Managers

Takata Scanning Application

Toyota has received multiple reports of dealers using the incorrect scanning application for Corolla and Matrix models.

Below are all scenarios that require the use of the "new scanning application website":

- 2003 – 2008 model year Corolla vehicles covered by campaign designations J0A, J0B, J0C, or K0Q
- 2005 – 2008 model year Matrix vehicles covered by campaign designations E04, DSF, J0A, J0B, J0C, or K0Q.

EXAMPLE of the "new scanning application website" link location in Service lane:

Campaign	Service History	ToyotaCare	Warranty	FS Products	Roadside Assistance	Telematics	DTC History	Diagnostic Report	Customer Survey
Campaign Description:	SAFETY RECALL K0Q - Remedy Notice - Certain 2003 – 2008 Model Year Corolla Vehicles - Passenger Airbag May Not Inflate Properly								
Campaign Status:	Remedy Available								
Completion Status:	Not Completed								
Memo:	Remedy Available - Instead of using the scanning application use https://takata-scan-app.imagespm.info/								
[Show Documents]									
Tech Cert Requirements:									

Below are all scenarios that require the use of the "original scanning application":

- All non-Corolla and non-Matrix vehicles regardless of campaign designation.
- All 2003 – 2004 model year Matrix vehicles regardless of campaign designation.
- All Corolla vehicles covered by campaign designations E04, DSF, G0P, G0R, or H0A.
- All Corolla or Matrix vehicles 2009 model year or newer in J0A, J0B, or J0C

EXAMPLE of the "original scanning application" link location in Service lane:

Campaign	Service History	ToyotaCare	Warranty	FS Products	Roadside Assistance	Telematics	DTC History	Diagnostic Report	Customer Survey
Campaign Description:	Safety Recall E04 - Remedy - Front Passenger Airbag Inflator Module								Check Applicability for Vin
Campaign Status:	Remedy Available								
Completion Status:	Not Completed								
Memo:	Remedy Available								
[Show Documents]									
Tech Cert Requirements:									

If the "original scanning application" link is chosen by mistake there is a prompt asking if the technician is working on a 2003 – 2008 model year Corolla vehicle or a 2005 – 2008 Matrix vehicle.

Are you working on a 2003-2008 Corolla under campaign J0A, J0B, J0C, K0Q, R69, R87, or R90?
OR
Are you working on a 2005-2008 Matrix under campaign DSF, E04, J0A, J0B, J0C, K0Q, 241, R52, or R87?

Yes No

Stop! please go to <https://takata-scan-app.imagespm.info/> to enter the airbag serial numbers. Review the Technical Instructions for further details.

Re-enter your TIS password to proceed with the Airbag Inflator Module Safety Recall.

Verify the User ID currently logged into TIS matches the technician's User ID performing the Safety Recall.

If "Yes" is select the application will instruct the technician to use the correct scanning application.

Are you working on a 2003-2008 Corolla under campaign J0A, J0B, J0C, K0Q, R69, R87, or R90?
OR
Are you working on a 2005-2008 Matrix under campaign DSF, E04, J0A, J0B, J0C, K0Q, 241, R52, or R87?

Yes No

Stop! please go to <https://takata-scan-app.imagespm.info/> to enter the airbag serial numbers. Review the Technical Instructions for further details.

Re-enter your TIS password to proceed with the Airbag Inflator Module Safety Recall.

Verify the User ID currently logged into TIS matches the technician's User ID performing the Safety Recall.

Thank you for your cooperation.
TOYOTA MOTOR SALES, U.S.A., INC.