## GLOBAL SAFETY FIELD INVESTIGATIONS DCS5125 URGENT - DISTRIBUTE IMMEDIATELY

Date: August 29, 2019

Subject: Upcoming Safety Recall N192273760

Front Passenger Air Bag Inflator Module

Models: 2005-2008 Pontiac Vibe

To: All General Motors Dealers

Toyota has notified the National Highway Traffic Safety Administration (NHTSA) about an upcoming safety recall that involves 2005-2008 model year Pontiac Vibe vehicles. The GM recall number is N192273760.

It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification until the defect is remedied.

According to Toyota, the subject vehicles are equipped with a front passenger air bag assembly containing an inflator, manufactured by an alternative supplier, installed as a replacement under a prior recall. There is a possibility that the air bag may not unfold as designed during inflation under high temperature conditions, resulting in air bag internal pressure rising differently than expected. Under such conditions, a portion of the air bag material could be torn during deployment, or the bag plate (which mounts the air bag to the air bag assembly case) could be damaged. In either instance, such damage during deployment could cause the air bag not to properly inflate, and this could increase the risk of occupant injury in the event of a crash.

<u>Parts are not currently available</u>, but when parts are available, dealers are to replace the front passenger air bag assembly with an improved one.

Until further instructions are received, involved vehicles that are in dealers' possession (new or used vehicle inventory, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc.) must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration purposes or any other dealer use. All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified.

The Investigate Vehicle History (IVH) screen in the Global Warranty Management (GWM) system will be updated for this upcoming recall on August 30, 2019. This action has been taken to assist dealers with determining which vehicles are involved so they can properly respond to customer inquiries.

## **Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Dealers will be advised when the recall bulletin is released. Until the recall bulletin is released, the IVH screen in GWM will display "N/A" under Release Date and "Incomplete – Remedy not yet available" under Status. This means the required repair is not yet available and dealers should not attempt to perform any repairs.

END OF MESSAGE GLOBAL SAFETY FIELD INVESTIGATIONS