

Recall Alert

To: U.S. and Canada Distributors
Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-M419
Date: August 29, 2019
Valid to: N/A
Action Required? Yes No

From: Gerard Hones, Regulatory Specialist Government Reporting
Subject: Safety Recall SC0419, Meritor FF967 Front Axle

Description of Defect:

There are eight (8) 2015 Pinnacle model trucks in total that may have been manufactured with a Meritor Model FF967 Non-Drive Front Steer axle with incorrect heat treatment (Reference Meritor Safety related defect report 19E-049).

Models/ Model Years Affected:

Mack: Certain 2015 Pinnacle (CXU) model vehicles

Vehicle Quantities:

Mack: 8 vehicles all US

Dealer’s Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal August 29, 2019.
- Owner notification letters will be released on or before October 18, 2019.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.