



VOLKSWAGEN DEALER COMMUNICATION

VIN Visibility for - Compliance Recall 37M2 / Shift Lever Micro Switch

This notice is for:

✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
✓ General Manager	✓ Parts Manager	✓ Technicians
✓ Sales Managers	✓ Service Advisor	

Date: August 26, 2019

VIN Visibility:

- Affected VINs will show as REPAIR NOT YET AVAILABLE – August 27, 2019.
- Check daily campaign open inventory report or ELSA Pro for affected vehicles in inventory

Affected Vehicles

Country	Model Year(s)	Vehicle(s)	Vehicle Count
USA	2015-2019	GTI	21,278
USA	2015-2019	Golf	7,381
USA	2017-2019	Golf Sportwagen	14,518
USA	2011-2018	Jetta	541,376
USA	2012-2019	Beetle	65,727
USA	2012-2019	Beetle Convertible	28,747
CAN	2015-2019	GTI	3,729
CAN	2015	Golf	1,958
CAN	2018-2019	Golf	3,831
CAN	2015-2019	Golf Sportwagen	4,537
CAN	2011-2017	Jetta	98,925
CAN	2012-2018	Beetle	5,014
CAN	2012-2018	Beetle Convertible	2,175

**Counts reflect overall recall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa Pro on the day of repair to verify that a VIN qualifies for repair under this action. Elsa Pro is the only valid campaign inquiry & verification source.*

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.