

NOTIFICATION OF SAFETY RECALL N367  
(NHTSA 19V-603)



NAS19.09.001 | RECALL

USA

AFTERSALES BULLETIN

SEPTEMBER 3, 2019

***Jaguar Land Rover North America, LLC has informed the National Highway Traffic Safety Administration (NHTSA) of its intent to perform a Recall on certain 2018 model year Land Rover Range Rover Sport and Range Rover vehicles imported into the United States market. Information relating to this Recall will be posted on the National Highway Traffic Safety Administration website.***

***United States Federal regulations require that retailers must be notified within a reasonable time after the manufacturer decides that a defect that relates to motor vehicle safety or a noncompliance exists.***

***United States Federal law requires retailers to complete any outstanding Recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a retailer could result in a civil penalty of up to \$22,329.00 per vehicle.***

***This Aftersales Bulletin serves as notification to all Land Rover retailers in the United States and Federalized Territories that any affected new vehicles may not be sold and delivered for customer use until the Recall repair is completed.***

#### **DESCRIPTION OF DEFECT**

An issue has been identified on certain Land Rover vehicles within the listed Affected Vehicle Range equipped with the Surround Camera System which may fail to display the rearview image when a vehicle is about to reverse or is reversing.

#### **AFFECTED VEHICLE RANGE**

Range Rover Sport (L494)

Model Year: ..... 2018

VIN: ..... SALWR2RV1JA400003-SALWR2RV8JA414769

..... SALWR2RK5JA695614-SALWR2RV0JA699970

..... SALWR4RY1JA162191-SALWR2RE9JA199970

..... SALWV2RE3JA800012-SALWR2RE9JA813920

Range Rover (L405)

Model Year: ..... 2018

VIN: ..... SALGS4RY6JA361214-SALGS5REXJA399959

..... SALGS2RE7JA500017-SALGS2RE1JA516164

A total of 14,277 vehicles are potentially involved in the USA and Federalized Territories. Visit the British Brands Sales Suite (BBSS) website for a list of affected vehicles at your retailer.

#### **EFFECT ON VEHICLE OPERATION**

Failure to display the rearview image will reduce the driver's visibility, and should the driver not check their surroundings appropriately, may increase the risk of a crash.

#### **SERVICE PROGRAM / REWORK ACTION**

Owners will be notified by mail and instructed to take their vehicle to an authorized Land Rover retailer for repair. There will be no charge to owners for this action.

#### **OWNER NOTIFICATION**

Owner notification is expected to occur on or before October 14, 2019.

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**ACTION TO BE TAKEN**

Check DDW to ensure that the vehicle is affected by this Program prior to undertaking any rework action.

Retailers are required to HOLD affected new vehicles that are within your control and refrain from releasing the vehicles for new vehicle sale pending completion of the rework action. Affected vehicles already in the hands of customers should be updated at the next available opportunity.

Jaguar Land Rover North America recommends that affected sales demonstrator and loaner vehicles are repaired before use and that used vehicles are repaired before sale. Retailers who choose to proceed against this recommendation, where legally permitted, must clearly and conspicuously disclose the open recall to the applicable customers.

A Technical Bulletin will be published once repair instructions are finalized and any required parts have been procured.

Thank you for your cooperation in this matter. Jaguar Land Rover North America apologizes for any inconvenience this may cause.