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From: Technical Service
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DCSnet Message
Urgent



Subject: BMW Recall 19V-xxx Rear Center Headrest

RECALL 19V-XXX: REAR CENTER HEADREST

MODEL

Engineering Designation	Model Description	Production Date
G20	3 Series Sedan	7/4/2019 – 7/31/2019

SITUATION

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective August 9, 2019) on certain Model Year 2020 BMW 3 Series vehicles that were produced between July 4, 2019 and July 31, 2019. The rear center headrest may not have been manufactured to specifications.

Affected Vehicles:

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.