

**From:** [Broadcast Messaging System](#)  
**To:** [DL-BMS Message Monitors](#)  
**Subject:** BMW Recall 19V-xxx: Replace the Electric Motor Electronics (EME)  
**Date:** Thursday, August 8, 2019 2:20:15 PM

Publish Date: August 08, 2019  
From: Technical Service  
Expiration Date: August 29, 2019

DCSnet Message  
**Urgent**



Subject: **BMW Recall 19V-xxx: Replace the Electric Motor Electronics (EME)**







BMW of North America, LLC is conducting a Voluntary Safety Recall (effective August 8, 2019) on a small number of Model Year 2019 BMW vehicles that were produced between December 19, 2018 and March 29, 2019.

Please review attached documents for more details.

The bulletin will be updated when additional information becomes available.

Sincerely,  
Technical Service

Attachments:

-  [B122719\\_Recall\\_Notice\[81ed1161\].pdf](#)
-  [B122719\[81ed1160\].pdf](#)
-  [2019-I01-12-EME-QA-\(8Aug2019\)\\_final\[81ed115f\].pdf](#)
-  [B122719\\_Recall\\_Notice\[81ed1161\].pdf](#)
-  [B122719\[81ed1160\].pdf](#)
-  [2019-I01-12-EME-QA-\(8Aug2019\)\\_final\[81ed115f\].pdf](#)

Recipients: BMW i, All Offerings, All Regions, All Areas, All Departments, All Personnel  
BMW Passenger Cars, CC-All  
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SIB 12 27 19

2019-08-08

RECALL 19V-XXX REPLACE THE ELECTRIC MOTOR ELECTRONICS  
(EME)

## MODEL

Engineering Designation	Model Description	Production Date
I01	i3	12/19/2018 – 3/29/2019
I12	i8 Coupe	2/7/2019 – 3/6/2019

## AFFECTED VEHICLES

Vehicles which require this Recall Campaign to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System), with the Key Reader or Warranty Vehicle Inquiry. All other systems will show the stop sale starting tomorrow.

## SITUATION

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective August 8, 2019) on a small number of Model Year 2019 BMW vehicles that were produced between December 19, 2018 and March 29, 2019. The Electric Motor Electronics (EME) may not have been produced to supplier specifications.

Approximately 139 vehicles are affected by this recall.

Recall notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture\\_as\\_pdf 2019-I01-12-EME-QA-\(8Aug2019\)\\_final.pdf](#)

[picture\\_as\\_pdf B122719 Recall Notice.pdf](#)

## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Recall 19V-xxx: Replace the Electric Motor Electronics (EME) – B12 27 19

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective August 8, 2019) on a small number of Model Year 2019 BMW vehicles that were produced between December 19, 2018 and March 29, 2019.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Electric Motor Electronics (EME)  
Safety Recall 19V-xxx  
Model Year 2019  
BMW i3 / i8  
*Last Updated 08/08/2019***

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**  
Approximately 139 Model Year 2019 BMW i3 and i8 vehicles, produced between December 19, 2018 and March 29, 2019, are potentially affected.
- Q2. What is the specific issue?**  
The Electric Motor Electronics (EME) may not have been produced to supplier specifications.
- Q3. What can happen as a result of this issue?**  
The EME could shut down electrical power, lead to a loss of propulsion, and increase the risk of a crash.
- Q4. Why are other BMW Group vehicles not included in this Safety Recall?**  
The EME on other BMW i3 and i8 vehicles was produced to supplier specifications.
- Q5. How did BMW Group become aware of this issue?**  
BMW Group became aware of this issue through its quality control procedures.
- Q6. Can I determine if this issue exists in my vehicle?**  
If your vehicle loses electrical power, it may be experiencing this issue.
- Q7. What should I do if I notice this condition in my vehicle?**  
If this condition occurs, carefully move away from traffic and pull over to a safe location as soon as possible. All occupants should carefully exit the vehicle and move to a safe location away from traffic. Do not continue to drive the vehicle. **Contact BMW Roadside Assistance at 1-800-332-4269 immediately to have your vehicle brought to the nearest authorized BMW center.**

If you are not the only driver of this vehicle, please advise all other drivers and passengers of this important information.

- Q8. Can I continue to drive my vehicle (before I receive my letter)?**  
Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible.
- Q9. How will my vehicle be repaired?**  
The EME will be replaced. This will be performed for free and may take several hours.
- Q10. Is BMW Group aware of any accidents or injuries in the US, involving these BMW Group vehicles associated with this Safety Recall?**  
No.
- Q11. How will I be informed of this Safety Recall?**  
You will receive a letter in October via First Class mail advising you of this Safety Recall and requesting you to schedule an appointment with an authorized BMW center to have this Safety Recall performed. You can locate your nearest authorized BMW center at [www.bmwusa.com/dealer](http://www.bmwusa.com/dealer).

To ensure the BMW Group has your most recent contact and vehicle information, please register your BMW vehicle at [www.bmwusa.com/myBMW](http://www.bmwusa.com/myBMW). Registration is free, and will give you access to factory initiated campaigns and other information specific to your vehicle.

- Q12. Do I have to wait for my letter to have my vehicle serviced?**  
Yes. We are in the process of implementing this Safety Recall to ensure that the necessary tools, parts, and procedures are available prior to contacting you to schedule an appointment with your authorized BMW center to have this Safety Recall performed. For the latest updates to this Safety Recall, please visit [www.bmwusa.com/recall](http://www.bmwusa.com/recall).