

**SPRINTER**

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# newschannel update

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Anthony Washington, Department Manager, Regulations and Certifications
RE: <b>Recall Campaign Notification</b> <b>Model 907 (Sprinter)</b> <b>Model Years 2019</b> <b>LED Taillights</b>	DATE: September 6, 2019

## **IMPORTANT RECALL CAMPAIGN INFORMATION**





# RECALL CAMPAIGN LAUNCH NOTIFICATION

September 6, 2019

<b>Campaign No. :</b>	<b>Campaign Desc. :</b>	<b>LED Taillights</b>
<b>2019080018</b>	<b>VS3HELI</b>	
<p>This is to notify you of the <b>Recall Campaign</b> concerning code signal acquisition and actuation module on approximately <b>8,243</b> MY19 Sprinter vehicles. The recall campaign will be visible on the <a href="http://www.safercar.gov">www.safercar.gov</a> website and may generate questions from customers. All affected VINs will be flagged as “Open” in VMI.</p>		
<b>Background</b>		
<b>Issue</b>	<p>Daimler AG (“DAG”), the manufacturer of Mercedes-Benz and Freightliner Sprinter vans, has determined that on certain Sprinter vehicles (platform 907 (VS30)), if the manual turn-switch that activates the vehicle lights is turned quickly (<math>\leq 0.5</math> s) from one lighting position to another, the brightness of the taillights can be significantly reduced (to a state of glowing only) or the taillights could switch off completely. The performance of the brake lights is not affected. If the brightness of the taillights is reduced or the taillights are turned off completely, the vehicle may not be sufficiently visible from the rear, which could increase the risk of a crash.</p>	
<b>What We’re Doing</b>	<p>An authorized Mercedes-Benz or Freightliner Sprinter dealer will update the software coding on the “body controller” control unit.</p>	
<b>Parts</b>	<b>Parts are not necessary.</b>	
<b>Vehicles Affected</b>		
<b>Vehicle Model Year(s)</b>	Model Year 2019	
<b>Vehicle Model</b>	VS30 Sprinter (platform 907)	
<b>Vehicle Populations</b>		
<b>Total Recall Population</b>	8,243	
<b>Dealer Inventory</b>	1,719	
<p><b>Given this notice, it is a violation of Federal Law for a dealer to sell or lease any new MY19 Sprinter vehicles in dealer inventory covered by this notification until the vehicle has been repaired.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for rental companies to rent new MY19 Sprinter vehicles covered by this notification until the vehicle has been repaired.</b></p>		
<b>Next Steps/Notes</b>		
<b>Customer Notification Timeline</b>	An owner notification letter will be mailed in late September, 2019.	
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.	
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective DVUSA fleet representative for further information and next steps. For repairs, please contact your preferred DVUSA dealer.	
<p>While we regret any inconvenience this may cause, DVUSA is determined to maintain a high level of vehicle quality and customer satisfaction.</p>		



Mercedes-Benz

Campaign No. 2019080018, September 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model 907 (Sprinter), Model Year 2019  
LED Taillights**

Daimler AG (“DAG”), the manufacturer of Mercedes-Benz and Freightliner Sprinter vans, has determined that on certain Sprinter vehicles (platform 907 (VS30)), if the manual turn-switch that activates the vehicle lights is turned quickly ( $\leq 0.5$  s) from one lighting position to another, the brightness of the taillights can be significantly reduced (to a state of glowing only) or the taillights could switch off completely. The performance of the brake lights is not affected. If the brightness of the taillights is reduced or the taillights are turned off completely, the vehicle may not be sufficiently visible from the rear, which could increase the risk of a crash. An authorized Mercedes-Benz or Freightliner Sprinter dealer will update the software coding on the “body controller” control unit.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately **8,243** vehicles are involved.

Order No. V-RC-20190080018

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

## Warranty Information

### Operation items and work units

Operation number	Operation text	Labor Time (hrs.)	Damage Code
02 2443	Connect/disconnect diagnostic system	0.1 h	82 922 53 8
02 2445	Connect/disconnect charger (diagnostic system connected)	0.1 h	82 922 53 8
02 2444	Perform SCN coding in control unit ..... (diagnostic system connected)	0.1 h	82 922 53 8

### Procedure

Notes on SCN coding of control units			AH54.21-P-0004-01X
<b>Check</b>			
1	Check whether vehicle is affected by measure.	<p>Affected vehicles: Code signal acquisition and actuation module (code: VS3HELI, acc. no.: 82 922 53) Model 907.### ## as of 001812 up to 450523 except code L22 (Partial LED tail lights)</p> <p>For authorized Mercedes-Benz service partners, only the entry in the input-process-output (IPO) system, in the "Current" tab is decisive. An additional test of the affected vehicles in the workshop information system (WIS) or vehicle list is thereby not necessary.</p>	<p>SM54.21-D-0197-01AAA</p> <p>SM54.21-D-0197-01AAB</p>

SCN Coding			
2	Connect diagnostic system.	It is absolutely essential to precisely follow the operation steps as described in the vehicle diagnosis system.	AD00.00-D-2000-06TS
3	Connect charging equipment. Maintaining on-board electrical system voltage when performing test and diagnosis work on vehicle.	During the entire work procedure a sufficiently large voltage supply must be provided for the vehicle's on-board electrical system. Otherwise any undervoltage that occurs may damage the control units.  Follow the operating instructions for the charger.  Use the charger to ensure that an adequate power supply (min. 12.5 V) is provided for the on-board electrical system battery.	AR54.10-D-1127TS
4	Perform SCN coding in the signal acquisition and actuation module.	See process description in diagnostic system "INFO".	
5	Disconnect diagnostic system.		AD00.00-D-2000-06TS
6	Remove charger from vehicle.		AR54.10-D-1127TS