

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Department Manager, Vehicle Compliance and Analysis, Engineering Services
RE: Recall Campaign Launch Notification Replace Battery Mounting Bracket MY18-19 C-Class (205 Platform)	DATE: October 15, 2019

IMPORTANT RECALL CAMPAIGN UPDATE

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Department Manager, Vehicle Compliance & Analysis



Recall Campaign Launch Notification			October 15, 2019
Campaign No. :	NHTSA ID	Campaign Desc. :	Replace Battery Mounting Bracket
2019090010	19V586	19P5490029	
<p>This is to notify you of a Recall Campaign Launch to update the battery mounting bracket on 26,584 Model Year (“MY”) 2018-2019 C-Class (205 platform) vehicles. The recall campaign will be visible on the www.safercar.gov website and may generate questions from customers. Affected VINs will be flagged in VMI as “OPEN” on October 15, 2019.</p>			
Background			
Issue	<p>Daimler AG (“DAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2018-2019 C-Class vehicles (205 platform), the mounting bracket for the 12V starter battery might not have been manufactured according to current production specification. If the battery is not properly secured, it could shift and disconnect the terminals in the event of a crash. If this were to occur, the vehicle’s power supply would be interrupted, impairing different post-crash functionalities. Furthermore, if the battery detaches from the vehicle in a crash, it could become a road hazard. Either of these scenarios can increase the risk of injury.</p>		
What We’re Doing	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will replace the battery mounting bracket on the affected vehicles.</p>		
Parts	<p>Parts are available and can be ordered as necessary</p>		
Vehicles Affected			
Vehicle Model Year(s)	2018-2019		
Vehicle Model	C-Class		
Vehicle Populations			
Total Recall Population	26,584		
Total Vehicles in Dealer Inventory	826		
<p>Given this notice, it is <u>a violation of Federal law</u> for a dealer to sell or lease any <u>new MY18-19 C-Class vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in Star TekInfo Once the repair is complete, the vehicle may be sold or leased.</u></p> <p>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired.</p> <p>Additionally, given this notice, it is <u>a violation of Federal Law</u> for <u>car rental companies</u> to rent new MY18-19 C-Class vehicles covered by this notification until the vehicle has been repaired.</p>			
Next Steps/Notes			
Customer Notification Timeline	Customer letters will be mailed approximately one week after the remedy becomes available.		
AOMS/SOMS	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
Rental Fleet Partners	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			





Mercedes-Benz

Campaign No. 2019090010, October 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C-Class vehicles (205 platform)**
Model Year 2018-2019
Replace Battery Mounting Bracket

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2018-2019 C-Class vehicles (205 platform), the mounting bracket for the 12V starter battery might not have been manufactured according to current production specification. If the battery is not properly secured, it could shift and disconnect the terminals in the event of a crash. If this were to occur, the vehicle's power supply would be interrupted, impairing different post-crash functionalities. Furthermore, if the battery detaches from the vehicle in a crash, it could become a road hazard. Either of these scenarios can increase the risk of injury. An authorized Mercedes-Benz dealer will replace the battery mounting bracket on the affected vehicles.

Prior to performing this Recall Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired. Always Check VMI for any open campaigns, and perform accordingly.
- Please review the entire Recall Campaign bulletin and follow the repair procedure exactly as described.

Please note that Recall Campaigns **do not expire** and may also be performed on a vehicle with a vehicle status indicator.

Approximately 26,584 vehicles are involved.

Order No. P-RC-2019090010

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

Procedure

1. Open hood and remove battery cover (1, figure 1).



Figure 1

2. Replace holder at battery frame (**Nm** 23 Nm A, figure 1).
i For basic data, see AR54.10-P-0005LW.
3. Assemble in reverse order.

Primary Parts Information

Qty.	Part Name	Part Number	Estimated Replacement Rate
1	Battery frame holder	A 205 620 28 02	100%

Warranty Information

Operation: Replace a holder at battery frame (02-3692)

Damage Code	Operation Number	Labor Time (hrs.)
54 900 29 7	02-3692	0.3

***i* Note**

Operation Number labor times are subject to change.