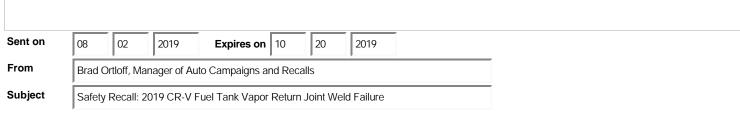
Next Unread Message

View Message



DATE: August 2, 2019

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: Safety Recall: 2019 CR-V Fuel Tank Vapor Return Joint Weld Failure

On August 1, 2019, American Honda notified NHTSA of a stop sale and safety recall for 134 model year 2019 CR-V vehicles. This is due to a possible fuel tank leak resulting from an improper weld at the fuel vapor return joint. Refer to your eResponsibility report, or do an iN VIN status inquiry to determine which vehicles in your inventory are affected.

Failure to repair a vehicle as necessary prior to sale may subject your dealership to claims or lawsuits.

BACKGROUND

During fuel tank manufacturing at the supplier, the vent pipe on the evaporative return line was not properly welded to the fuel tank and may separate. If this happens, customers may notice a fuel smell or a leak coming from the vehicle. A fuel leak in the presence of an ignition source could result in a fire.

PARTS

Parts are available for controlled ordering using a valid VIN. Due to the small number of vehicles affected, confirm the vehicle is at your dealership or is scheduled for repair prior to ordering any replacement parts.

TOOLS

No specific campaign tool or equipment are required for this repair.

SERVICE BULLETIN

Refer to service bulletin 19-090, *Safety Recall: 2019 CR-V Fuel Tank*, which has been posted to the Service Information System (SIS). It includes materials, tools, parts, repair, and warranty information related to this recall.

CUSTOMER NOTIFICATION

American Honda expects to complete initial customer notification by mid-September 2019.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.