



Audi

AUDI DEALER COMMUNICATION

Advance Notice – Safety Recall 74D9 / Passenger Occupant Detection System (PODS)

This notice is for:	✓ Dealer Principal	✓ Service Manager	✓ Warranty Administrator
	✓ General Manager	✓ Parts Manager	✓ Technicians
	✓ Sales Managers	✓ Service Advisor	

Date: July 31, 2019

Issue: The self-diagnosis of the passenger occupant detection system (PODS) connecting cable is too sensitive in case of a partial surface oxidation of the electrical shielding inside the cable harness. This may cause the PODS to detect a malfunction and switch off the passenger airbag even though the seat may be occupied.

Precautions As designed, a warning light in the instrument panel comes on together with an acoustic warning sound and an error message is displayed in the instrument cluster. The airbag indicator light shows "passenger airbag off". If this happens, customers are advised to contact an authorized Audi dealer to have the vehicle inspected/repaired without delay.

Repair:

- REPAIR NOT YET AVAILABLE
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

Affected Vehicles

Country	Model Year	Vehicle	Vehicle Count
USA	2018	S5 CABRIOLET	2,784
USA	2017-2018	A4 ALLROAD	6,696
USA	2018	S4 SEDAN	5,905
USA	2018	A5 COUPE	7,248
USA	2018	A5 SPORTBACK	16,100
USA	2018	S5 SPORTBACK	7,893
USA	2018	S5 COUPE	3,030
USA	2017-2018	A4 SEDAN	56,660
USA	2017-2018	A4 SEDAN	30,302
USA	2018	A5 CABRIOLET	7,474
CAN	2018	S5 CABRIOLET	341
CAN	2017-2018	A4 ALLROAD	1,883
CAN	2018	S4 SEDAN	1,382
CAN	2018	A5 COUPE	1,248

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

CAN	2018	A5 SPORTBACK	2,675
CAN	2018	S5 SPORTBACK	2,635
CAN	2018	S5 COUPE	1,043
CAN	2017-2018	A4 SEDAN	10,993
CAN	2018	A5 CABRIOLET	297
CAN	2017-2018	A4 SEDAN	3,543

**Counts reflect overall recall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-