



Audi

AUDI DEALER COMMUNICATION

Repair Available – Safety Recall 74D9 / Passenger Occupant Detection System (PODS)

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: August 26, 2019

Issue: In certain cases, the aluminum shielding on the PODS harness under the seat may not be fitted tight enough to the harness which may allow partial surface corrosion in that area which causes a mostly sporadic error code to occur. As designed, the passenger occupant detection system (PODS) switches off the passenger airbag if a malfunction is detected. In the event of a crash there would be an increased risk of injury to the occupant seated in the front passenger seat if the passenger airbag is switched off/not working.

Precautions A warning light in the instrument panel comes on together with an acoustic warning sound and an error message is displayed in the instrument cluster. The airbag indicator light shows "passenger airbag off". If this happens, customers are advised to contact an authorized Audi dealer to have the vehicle inspected/repaired without delay.

- Repair:**
- REPAIR AVAILABLE – August 27, 2019
 - Cable ties will be applied at two different points of the harness under the seat which tightens the fit of the aluminum shielding and will interrupt the partial surface oxidation inside the harness and assures the electrical connection.
 - See ELSA/ServiceNet for complete repair & claiming instructions
 - Check daily campaign open inventory report or OMD for affected vehicles in inventory
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department:

Parts Control Type: Allocation	Parts allocation will occur once a week for the part numbers below with planned delivery on Thursday. Allocation requests for additional parts will not be accepted. If there is an issue with the allocation quantity, please contact your Field Representative.
-------------------------------------------------	-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Initial Allocation: YES	Dealers will be sent an initial allocation prior to customer notification. If no initial allocation was received, please reference the Repair Projection Tool (below) to view your potential VIN population.
------------------------------------------	--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Criteria	Part Number	Description	Qty. per Vehicle	Ordering Method
01	N -909-377-02	TIE WRAP	2	Allocation

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.

Please coordinate with your service department to ensure that parts are available for all scheduled appointments.

Affected Vehicles

Country	Model Year(s)	Vehicle	Vehicle Count
USA	2018	S5 COUPE	3,029
USA	2017-2018	A4 SEDAN	30,301
USA	2017	A4 ALLROAD	6,696
USA	2018	S4 SEDAN	5,905
USA	2018-2019	RS5 SPORTBACK	1,252
USA	2018	A5 COUPE	7,248
USA	2018	S5 SPORTBACK	7,893
USA	2017-2018	A4 SEDAN	56,655
USA	2018	A5 CABRIOLET	7,474
USA	2018	S5 CABRIOLET	2,784
USA	2018	A5 SPORTBACK	16,100
CAN	2018	S5 SPORTBACK	2,635
CAN	2017-2018	A4 SEDAN	3,543
CAN	2018	S5 COUPE	1,043
CAN	2017-2018	A4 ALLROAD	1,883
CAN	2018	S4 SEDAN	1,382
CAN	2018	RS5 SPORTBACK	347
CAN	2018	A5 COUPE	1,248
CAN	2018	A5 SPORTBACK	2,675
CAN	2018	S5 CABRIOLET	341
CAN	2018	A5 CABRIOLET	297
CAN	2017-2018	A4 SEDAN	10,992

**Counts reflect overall recall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

- Schedule owner repairs immediately
- Owner mailing - September 2019

IMPORTANT REMINDER: VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS

New Vehicles in Dealer Inventory: It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.

Pre-Owned Vehicles in Dealer Inventory: Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.

-END OF MESSAGE-