

Pre-Information: AKB4 Recall campaign – Re-programming the airbag control unit

Version 2

Important Update: 9/12/19

Due to regulatory obligations and deadlines, Porsche will notify customers by mail **tomorrow 9/13/19** that their vehicles are affected by the **AKB4 Recall**, but the necessary software and parts are not yet available. The letter mailed tomorrow states that Porsche will again contact these customers by mail when the remedy is available.

Please take note of this information and inform customers that may potentially contact you that the remedy is still being prepared and that Porsche will again notify them when the remedy is available. **In the meantime, if their red Airbag Warning Lamp is illuminated, please arrange an appointment for diagnosis and repair of the affected part.**

Thank you for your attention to this matter.

Further information will be published to PPN as it is made available.

English (US)

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AKB4 Recall Campaign- Re-programming the airbag control unit

Overview

There is a possibility that the affected vehicles have been equipped with an Airbag control unit containing a faulty power supply capacitor.

A faulty capacitor may lead to an unexpected deployment of the vehicle's Airbags and/or safety belt pretensioners, or can cause the non-deployment of the vehicle's Airbags and/or safety belt pretensioners.

To prevent this from happening, the Airbag control unit must be re-programmed with a new software containing an additional check of the power supply. In case of a faulty Airbag control unit, this must be replaced.

Model type	Panamera (970) Boxster (981) 718 Boxster (982) Cayman (981) 718 Cayman (982) 911 (991)
Model year	2016 to 2017
Number of affected vehicles	7515

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