



IMPORTANT SAFETY RECALL

DEALER
ADDRESS
CITY, STATE ZIP
Attn: Service Manager

RECREATIONAL VEHICLE
SAFETY RECALL NOTICE
Safety Recall: 19v-525

Dear Heartland RV Valued Dealer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Heartland RV (Heartland) has decided that a defect which relates to motor vehicle safety exists in certain Heartland travel trailers manufactured from 1/1/2016 to 7/11/2019. We apologize for any inconvenience this action may cause you, however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

On certain fifth wheel trailers the electrical connection for the air conditioning units may not be done properly. The electrical connector may not be crimped as specified. This could allow resistance and heat to build up in the connection and cause a failure which could result in property damage, personal injury, and/or death.

Instructions for the repair and a list of the affected coaches with their VIN #'s can be found on the warranty portal 99.01.47. Please verify your stock for any of the affected coaches and if you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by email at 'warranty@heartlandrvs.com', or by phone at 877-262-8032.

Please have the VIN #'s of the affected travel trailers available when you call.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Note: It is a violation of federal law (CFR 49 Part 573.11&12) for a dealer to deliver a new vehicle that has been sold prior to completing this recall. Please be sure to address any vehicles in your inventory that are affected by this recall action.

If you have questions concerning this recall or if you need any assistance please contact the **Warranty/Service Department** by phone at 877-262-8032.

Thank you for your attention and cooperation in this matter.

Sincerely,
Heartland RV Service Department

cc: National Highway Traffic Safety Administration (NHTSA)
Transport Canada

