



**RECREATIONAL VEHICLE
SAFETY RECALL NOTICE**

Safety Recall: US: 19V-517

CAN: 2019-339

Safety Advisory: 19-357

July 24, 2019

SAFETY ADVISORY 19-357

«Dealer_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2020 Crossroads Hampton and Sunset Travel Trailers. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that the vehicles in the recall population have a breakaway switch that is nonfunctional. Under certain conditions during travel, if the trailer becomes detached from the tow vehicle, the breakaway switch will not activate the brakes leading to an increased risk of personal injury. The remedy is to move the wiring from the charge line to the brakes at the 7-way junction box. The vehicles included in the recall are:

**2020 Hampton Travel Trailers, Models 364MBL, 370FDL, 371FKL,
372FDB, 373RDD, 374BAR**

Serial Number Range: L5330000 - L5330079

**2020 Sunset Travel Trailers, Models 185RK, 186BH, 212RB, 222RB, 242BH,
251RK, 253RB, 259RL, 260SI, 262BH, 272BH, 285CK, 288BH, 289QB,
291RK, 330SI, 331BH, 336BH**

Serial Number Range: L5350204 - L5350608

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	«VIN8»
«VIN9»	«VIN10»	«VIN11»	«VIN12»
«VIN13»	«VIN14»	«VIN15»	«VIN16»

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #19-357, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
cc. Transport Canada