

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: BMW Delivery Stop & Recall: High Pressure Fuel Pump
Date: Thursday, June 27, 2019 4:08:13 PM

Publish Date: June 27, 2019
From: Technical Service
Expiration Date: July 31, 2019

DCSnet Message
Urgent



Subject: BMW Delivery Stop & Recall: High Pressure Fuel Pump







BMW of North America, LLC is conducting a Voluntary Safety Recall (effective June 27, 2019) on certain Model Year 2019-2020 BMW vehicles that have been produced between October 10, 2018 – June 5, 2019.

Please review attached documents for more details.

The bulletin will be updated when more information becomes available.

Sincerely,
Technical Service

Attachments:

-  [B130319\[81e90342\].pdf](#)
-  [B130319_Recall_Notice\[81e90341\].pdf](#)
-  [2019-BMW-MY2019-G0x-G1x-HighPressureFuelPump-QA-\(27Jun2019\)](#)
- [\[81e90340\].pdf](#)  [B130319\[81e90342\].pdf](#)
-  [B130319_Recall_Notice\[81e90341\].pdf](#)
-  [2019-BMW-MY2019-G0x-G1x-HighPressureFuelPump-QA-\(27Jun2019\)](#)
- [\[81e90340\].pdf](#)

Recipients: BMW SAV (Light Trucks), All Offerings, All Regions, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW Passenger Cars, All Offerings, All Regions, All Areas, All Departments, All Personnel



SIB 13 03 19

2019-06-27

DELIVERY STOP & RECALL 19V-XXX: HIGH PRESSURE FUEL PUMP

MODEL

G15 (8 Series Coupe)	G05 (X5 SAV)	G14 (8 Series Convertible)
G07 (X7 SAV)	G12 (7 Series)	

SITUATION

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective June 27, 2019) on certain Model Year 2019-2020 BMW vehicles that have been produced between October 10, 2018 – June 5, 2019. The repair will involve replacing both high pressure fuel pumps.

Approximately 176 vehicles are affected by this delivery stop.

Do not deliver to a customer, a New, Certified Pre-Owned or Used vehicle subject to a Delivery Stop, until the vehicle is repaired. Do not use or sell replacement equipment/parts subject to a Delivery Stop.

Affected vehicles show the campaign as “Open” when checked either in Warranty Vehicle Inquiry, AIR or ISPA Next and identified with the description: STOP014046 B130319 Recall: High Pressure Fuel Pump.

All of the other systems including DAR and the RDR system will show the Stop Sale Sign starting tomorrow. Please utilize the Inventory Campaign Details under ROSS which shows all vehicles that have a Stop Sale in your inventory.

The bulletin will be updated when additional information becomes available.

Supporting Materials

[picture as pdf B130319 Recall Notice.pdf](#)

[picture as pdf 2019-BMW-MY2019-G0x-G1x-HighPressureFuelPump-QA-\(27Jun2019\).pdf](#)

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Manager, Parts Manager and Warranty Processor

RE: Delivery Stop and Recall 19V-xxx: High Pressure Fuel Pump (B13 03 19)

BMW of North America, LLC is conducting a Voluntary Safety Recall (effective June 27, 2019) on certain Model Year 2019-2020 BMW vehicles that have been produced between October 10, 2018 – June 5, 2019.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall 19V-xyz
High-Pressure Fuel Pump
Model Year 2019-2020
BMW X5, X7, 7 Series, 8 Series
8-cylinder engine
Last Update: 06/272019

Q1. Which BMW models in the US are potentially affected by this Safety Recall?

Approximately 176 Model Year 2019-2020 BMW X5 SAV, X7 SAV, 7 Series, and 8 Series, equipped with 8-cylinder engine, produced between Oct 2018 and Jun 2019, are potentially affected.

Q2. What is the specific issue?

One or both of the high-pressure fuel pumps may not have been produced to specifications.

Q3. What can happen as a result of this issue?

The fuel pump(s) could develop a leak. This could result in an engine stall. Also, in the presence of an ignition source, a fuel leak could lead to a fire.

Q4. Why are other vehicles not included in this Safety Recall?

For other vehicles, the fuel pumps were produced to specifications.

Q5. Can I continue to drive my vehicle?

Yes. However, when you receive a letter requesting you to make an appointment to have this Safety Recall performed by an authorized BMW center, please do so as soon as possible. If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q6. Can I determine if this issue exists in my vehicle?

If you notice a fuel odor or fuel leak, your vehicle may be experiencing this issue. Do not continue to drive the vehicle. Contact BMW Roadside Assistance at 1-800-332-4269 to have your vehicle immediately brought to an authorized BMW center.

If this occurs while driving, carefully move away from traffic and pull over to a safe location as soon as possible. All occupants should carefully exit the vehicle and move to a safe location.

Q7. How did BMW become aware of the issue?

BMW became aware of the issue through our quality control procedures.

Q8. How will I be informed of this Safety Recall?

You will receive a letter in August via First Class mail advising you of this Safety Recall and requesting you to schedule an appointment with an authorized BMW center to have this Safety Recall performed. You can locate your nearest authorized BMW center at www.bmwusa.com/dealer.

To ensure BMW has the most recent contact and vehicle information, owners should register their vehicle at www.bmwusa.com/myBMW. Registration is free, and will give them access to factory initiated campaigns and other information specific to their BMW.

Q9. How will my vehicle be repaired?

The high-pressure fuel pumps will be replaced.

Q10. How long will the repair take?

This repair should take approximately one hour; however, additional time may be required depending upon your BMW center's schedule. The repair will be performed **for free** by your authorized BMW center.

Q11. Do I have to wait for my letter to have my vehicle serviced?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available, prior to contacting you to schedule your vehicle to have this Safety Recall performed. For the latest updates to this recall, please visit www.bmwusa.com/recall.