



NHTSA Safety Recall 19V-512

TO: Winnebago Motorhome Dealers
SUBJECT: Campaign # 158 – Forza Ext Compartment Doors

The National Traffic and Motor Vehicle Safety Act, as amended, provides that each vehicle which is subject to a recall campaign of this type must be adequately repaired within a reasonable time after the owner has tendered it for repair. A failure to adequately repair within 60 days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time.

If the condition is not adequately repaired within a reasonable time, the owners may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation.

To avoid having to provide these burdensome solutions, every effort must be made to promptly schedule an appointment with each owner and to repair their vehicle as soon as possible. As you will see in reading the enclosed copy of the letter which is being sent to owners, the owners are being instructed to contact Winnebago Motorhomes, if you do not remedy the condition within five days of the mutually agreed upon service date. If the condition is not remedied within a reasonable time, they are instructed on how to contact the National Highway Traffic Safety Administration.

REASON FOR THIS RECALL

Winnebago Motorhomes has determined that a defect related to motor vehicle safety exists on certain 2017 through 2019 Winnebago Forza motor homes. These motor homes were manufactured January 27, 2017 through June 11, 2019.

The basement storage compartment doors may open during transit. If the door opens into a traffic lane, other vehicles could swerve possibly causing property damage, serious injury or death.

OWNER NOTIFICATION

Owners will be notified of this campaign on their vehicles by Winnebago Motorhomes. For all units in your inventory, the notification will be mailed to you. **DO NOT DELIVER TO A CUSTOMER ANY SUBJECT UNIT UNTIL CORRECTIVE ACTION HAS BEEN TAKEN.** Enclosed is a list of vehicles shipped to you.

DEALER CAMPAIGN RESPONSIBILITY

Dealers are to service all vehicles subject to this campaign at no charge to owners regardless of mileage, age of vehicle, or ownership from this time forward.

Whenever a vehicle subject to this campaign is taken into new or used vehicle inventory or it is in your dealership for service in the future, you should take the steps necessary to be sure the campaign correction has been made before reselling or releasing the vehicle. Owners of vehicles recently sold from your new vehicle inventory are to be contacted by the dealer and arrangements made to make the required correction according to instructions contained in this campaign.

INSTRUCTION TO PERFORM CAMPAIGN # 158 – Forza Ext Compartment Doors

Affected Models:

Certain 2017, 2018 and 2019 Winnebago Forza motor homes.

Repair Procedure:

Refer to instructions for latch installation and striker alignment of the exterior doors.

Parts Information:

To minimize any inconvenience to your customers, we strongly encourage you to promptly order part kits for the vehicles on the attached list. This will ensure you have adequate inventory for your customers. Order the following Part Kit from Winnebago Industries® using the WinPortal system. You will be placing the order as a recall order. You will need the recall dealer number and the Winnebago Industries serial number of the affected vehicle to place the order. Orders must be placed as a recall order and may include multiple serial numbers on one order.

Dealer Number: 7643		
Qty.	Part Description	Part Number
1	Instruction Sheet	RC 7643-20-758
13	Latch kit	

REIMBURSEMENT

When the service has been completed, submit the labor amount and labor operation number listed below. Your repair order must be properly signed by both the dealer and the owner.

	<u>OPERATION NUMBER</u>	<u>TIME ALLOWANCE</u>
Replacement of latches	24580101	4.4

Thank you for your cooperation.

Winnebago Motorhomes
Forest City, Iowa 50436

Enclosure