

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: July 17, 2019

UPDATE Subaru Safety Recall/STOP SALE: WUH-93 Front Duct Panel Spot Weld

Please refer to Product Campaign Bulletin number WUH-93 on STIS which has been updated with additional information regarding the remedy procedure for this recall.

Owner notification is currently scheduled for July 26, 2019. Owners will be advised to contact an authorized Subaru retailer of their choice to schedule an appointment to have their vehicle inspected by a Subaru manufacturer’s representative (an FSE).

Owners will also be advised that the retailer will provide a free loaner or rental vehicle until that FSE inspection can be arranged. Retailers are to provide the owner with a free loaner or rental vehicle until that inspection can be performed.

Subaru of America, Inc. (Subaru) is recalling certain 2019 model year Legacy and Outback vehicles, due to a potential spot weld issue on the duct located below the cowl panel. A total of 2,107 U.S. vehicles will be affected by this recall, 81 of which are retailed units.

Potentially affected vehicles may have a long-term reduction in body strength. In the event of a crash, vehicle structure may not perform as designed, increasing the risk of injury.

Affected Vehicles

Model Year	Carline	Production Date Range	Vehicle count
2019	Legacy	May 31, 2019 – June 5, 2019	142
2019	Outback	May 31, 2019 – June 6, 2019	1,965

Not all vehicles in the production ranges listed above are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com. This information is now available.

Please be advised that it is a violation of Federal law for a dealer to deliver a new motor vehicle covered by a recall under a sale or lease until the defect is remedied. Therefore, any Authorized Subaru Retailer failing to perform the applicable service procedures to correct all affected vehicles in their inventory prior to the vehicle being placed in service may be subject to civil penalties of up to \$21,000 per violation (i.e., for each vehicle), as provided in 49 CFR 578.6 and will also be in breach of the Subaru Dealer Agreement.

Retailer Responsibility

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to repair.
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin

Retailers are to promptly perform the applicable service procedures, once they are available, to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.

Retailers are to provide the owner with a free loaner or rental vehicle until that inspection can be performed.