



R19AE

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall Number: 19V-471 School Bus

DATE: July 24, 2019

TO: U.S. DEALERS

**SUBJECT: RECALL R19AE, Cummins Power Drive 7000 EV Vehicle Control Units (VCU)
Software Error**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

This important safety recall notice applies to your buses identified by both Blue Bird Body Number and Vehicle Identification Number (VIN) on the attached yellow cover sheet.

Blue Bird Body Company is recalling certain model year 2018-2019 Vision School Buses manufactured from January 19, 2019 through April 13, 2019, and certain model year 2018-2019 All American School Buses manufactured from August 1, 2018 through May 7, 2019. On the subject buses, Blue Bird and Cummins have determined that certain Power Drive 7000 EV Vehicle Control Units (VCU) may unexpectedly command off the high voltage contactors which results in loss of all systems powered by high voltage. The high voltage systems include the traction drive system and power steering. Loss of motive power and loss of power steering may increase the risk of a crash.

To correct this condition, Cummins will immediately begin working with vehicle owners with a target of having the new software installed in the affected Vehicle Control Units by approximately July 31, 2019.

If Blue Bird's records indicate bus(es) subject to this recall were delivered in your service area, a list of affected bus(es) will be enclosed. The bus(es) will be identified by Blue Bird Body Number and Vehicle Identification Number (VIN) on the enclosed yellow cover sheet. **Dealers should verify correct owners and assure that complete mailing and shipping addresses are provided for each listed owner.**

It is the dealer's responsibility to verify that the correct owner name, address, and telephone number is provided for each listed vehicle. Any corrections or updates should be made in Claims Center. Addresses that cannot be updated should be forwarded to the Recall Administrator.

If you have in your possession or have sold a bus that was purchased from another dealer that may be affected by this recall, please notify me at 478-822-2242 or lisa.hancock@blue-bird.com

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

BLUE BIRD BODY COMPANY
3920 Arkwright Road, Suite 200, Macon, GA 31210 – (478) 825-2021



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Dealers are reminded of their responsibilities under Section 154 of The National Traffic and Motor Vehicle Safety Act of 1991. Dealers are required to complete modifications on units in their inventory before delivering to the final owner. Reference Blue Bird Body Company Distributor Memo No. 42-92.

Questions regarding this recall campaign should be directed to me at (478) 822-2242 or lisa.hancock@blue-bird.com

Sincerely,

Lisa Hancock

Corporate Recall Administrator

Blue Bird Corporation

402 Blue Bird Blvd, Fort Valley, Georgia 31030

Phone 478.822.2242

lisa.hancock@blue-bird.com