

GLOBAL SAFETY FIELD INVESTIGATIONS  
DCS5102  
URGENT - DISTRIBUTE IMMEDIATELY

Date: July 29, 2019

Subject: N192263640 - Safety Recall  
Steering Knuckle Stopper Bolt – US Only

Models: 2018-2020 Chevrolet Low Cab Forward 6500XD MD

To: All General Motors Dealers

General Motors is releasing Safety Recall N192263640 today. The total number of U.S. vehicles involved is approximately 205. Please see the attached bulletin for details.

Vehicles involved in this recall were placed on stop delivery June 19, 2019. Once the service procedure contained in the bulletin has been performed on the vehicle, the vehicle is released from stop delivery and the vehicle can be delivered to the customer.

**Question and Answer Document (Q&A)**

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

**Working Capital Assistance Program (WCAP) Eligibility**

Vehicles which were in dealer inventory at the time of this bulletin release were eligible for WCA. Please refer to the attached bulletin and GlobalConnect Message GCUS-9-7345 for additional information.

**Customer Letter Mailing**

The customer letter mailing will begin on August 8, 2019.

**Global Warranty Management (GWM)**

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated July 29, 2019. A list of involved vehicles in dealer new inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

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