New Safety Recall Advanced Communication – V63

FCA US LLC (FCA US) has announced a safety recall on certain 2019 Model Year Jeep® Cherokee (KL) vehicles.

REASON FOR THIS SAFETY RECALL
Acceleration sensors may fail due to an incomplete solder connection on the printed circuit board resulting in a loss of communication between the Occupant Restraint Controller (ORC) and one or more of the acceleration sensors. A loss of communication between the ORC and one or more of the acceleration sensors may result in a diminished capability of the air bag system to properly detect certain crash events. A diminished capability of the air bag system to properly detect certain crash events may result in degraded inflator outputs, late air bag deployment, or a failure to deploy. If an acceleration sensor loses communication with the ORC, the air bag warning lamp will illuminate in the instrument panel indicating a malfunction in the occupant restraint system. If this warning is not heeded, this condition may increase the risk of injury to vehicle occupants in the event of a crash.

SERVICE ACTION
FCA US will conduct a voluntary safety recall to replace the affected sensors. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC