



New Safety Recall Advanced Communication – V69

FCA US LLC (FCA US) has announced a safety recall on certain 2014 Model Year Jeep® Cherokee (KL) vehicles.

REASON FOR THIS SAFETY RECALL

Vehicles equipped with 3.2L engines may experience a stuck valve in the transmission valve body that could prevent proper clutch de-activation and result in a transmission-commanded shift to neutral. A stuck valve in the transmission valve body may prevent proper clutch de-activation and result in a transmission-commanded shift to neutral which may cause a loss of motive power. A loss of motive power can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 3rd Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC