

AKB1 Recall campaign – Replacing plastic bushing on selector lever cable

Version 3

English (US)

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AKB1 Recall campaign – plastic sleeve on the selector lever cable

Overview

Due to insufficiently durable material of the plastic bushing for the selector lever cable which could degrade over time, the durability of the selector lever cable cannot be guaranteed over the service life of the vehicle.

There is a possibility that the chosen gear selector lever position cannot be properly positioned if the shifter cable bushing detaches. If the parking brake is not applied, an unintended movement of the vehicle could result, increasing the risk of a rollaway crash and injury.

To prevent this from happening, the plastic bushing on selector lever cable must be replaced by an optimized plastic bushing on the affected vehicles.

Model type	Cayenne (9PA) Panamera (970)
Model year	2003 to 2010 - Cayenne (9PA) 2010 to 2016 - Panamera (970)
Vehicle specifications	Tiptronic S (I-no. GOR) – Cayenne (9PA) Porsche Doppelkupplung (PDK) (I-no. 250) – Panamera (970)
Number	60,052 - Cayenne (9PA) 39,613 - Panamera (970)

Porsche Mobility

If requested, the mobility of the affected customer can be guaranteed by offering a suitable replacement vehicle.

Please invoice this additional service with the campaign scope via WWS.

Parts required

Part No.	Designation	Quantity/vehicle	Parts return*
00004330453	Plastic bushing	1	No

Required additional materials

Additional materials required (usually already available in the Porsche Dealer):

Part No.	Designation	Quantity/vehicle	Parts return*
**	Grease (scent-free)	approx. 1 g required per vehicle	No

*The parts must be stored until such a time as the **related warranty or campaign claim has been credited** in WWS. If a **barcode is generated** with the credit note, the affected part must be sent to Porsche AG as usual. If no barcode is generated with the credit note, the part can go directly into the genuine remanufactured parts process or be scrapped.

** For warranty processing, enter the Part No. **AKB10000001** with the "expendable items" designation as an **additional part** costing \$0.19 in the warranty claim.

Ordering required parts

A minimum of 20% of your dealer's UIO has been allocated automatically. No PTEC/PRMS or email is required. Please order additional parts normally via Polaris.

Warranty processing

Please enter the campaign that was carried out in the Warranty and Maintenance booklet for the vehicle.

Scope 1:

Damage Code	AKB1 99 000 2
Working time	62 TU

Further information

Work instruction	TI No. 79/19, Group 3, Service, AKB1
Vehicle list and allocation	See attached list, or PCSS
Technical Information*	See attached PDF file or refer to PCSS

* Please find enclosed the Technical Information in the form of a PDF file. Please bear in mind that this is provided for your information only. The version published in PCSS is the definitive version.

[AKB1 VIN List.xlsx](#)

1.7 MB

(80 views)

[STB 3 79-19 AKB1 Replace Shift Cable Bushing](#)

[Recall Campaign.pdf](#)

354.5 KB

(851 views)

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