

IMPORTANT CAMPAIGN INFORMATION

ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Export Distributors

Daimler Trucks North America LLC

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712
Portland, Oregon 97208-4090

If you have questions about this Letter, please submit your inquiry on the Web using the [WSC Link on DTNAConnect](#)

REF #: ICI19-041

Effective: 08/09/19

Release: 08/06/19

SUBJECT: FL817 – Interim Recall Notice

This letter is to inform you that an Interim Recall Notice was sent to affected customers for upcoming recall *FL817 ~ Meritor MX EVO 120 Front Drive Axles*. The interim notices will be mailed on August 9, 2019 and is attached to the back of this letter for your reference.

This notice is for informational purposes only. There is no action for customers or dealers to take at this time. If customers inquire, please refer them to the Interim Recall Notice and let them know the recall will begin when all preparations are completed.

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry through the WSC Link on DTNAConnect.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.

Daimler Trucks North America LLC

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Portland, OR 97208-4090
800.547.0712 Phone
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**August 2019
FL817
Interim Recall Notice
NHTSA #19V-443**

IMPORTANT SAFETY RECALL

See enclosed VIN list.

Subject: Meritor MX EVO 120 Front Drive Axles

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Daimler Trucks North America LLC, on behalf of its Freightliner Trucks Division, has decided that a defect that relates to motor vehicle safety exists on specific Freightliner 108SD, and Business Class M2 vehicles manufactured December 20, 2018 through May 13, 2019, and equipped with certain Meritor MX 120 EVO Front Drive Steer axles.

On certain vehicles, axles were assembled without oil in the wheel end system. Assembling the axle without oil in the wheel end can result in over-heating of the wheel end bearings which can lead to damaged and/or seizing of bearings, plastic deformation of components, and eventually wheel end separation from the axle, increasing the risk of a vehicle crash.

This is the first of two notices you will receive regarding the subject. The letter is to inform you of an upcoming Recall to correct the issue noted above Daimler Trucks is currently validating the repair. There is no action for you to take at this time.

The second notice will inform you when the remedy is available. ***When you receive the second notice***, please contact your authorized Daimler Trucks North America dealer to schedule the Recall for your vehicle.

If you do not own the vehicle that corresponds to the identification number(s) which appears on the Recall Notification, please return the notification to the Warranty Campaigns Department with any information you can furnish that will assist us in locating the present owner. If you have leased this vehicle, Federal law requires that you forward this notice to the lessee within 10 days. If you are a subsequent stage manufacturer, Federal law requires that you forward this notice to your distributors and retail outlets within five working days.

If you have questions about this Recall, please contact the Warranty Campaigns Department at (800) 547-0712, 7:00 a.m. to 4:00 p.m. Pacific Time Monday through Friday, e-mail address DTNA.Warranty.Campaigns@Daimler.com, or the Customer Assistance Center at (800) FTL-HELP after normal business hours. If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Vehicle Safety Hotline at (888) 327-4236 (TTY: 800-424-9153); or to <http://www.safercar.gov>.

We regret any inconvenience this action may cause but feel certain you understand our interest in motor vehicle safety.

WARRANTY CAMPAIGNS DEPARTMENT
Enclosure