



New Safety Recall Advanced Communication – V71

FCA US LLC (FCA US) has announced a safety recall on certain 2019 and 2020 Model Year RAM (DT) 1500 Pickup Truck vehicles.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles may have been built with an Occupant Restraint Controller (ORC) containing software that has a potential vulnerability during power-down memory clean-up events which can corrupt flash memory. Corrupted ORC flash memory may result in internal fault codes, illuminated Airbag Warning Lamp, and disabled deployment of airbags and pretensioners. Disabled airbag and pretensioner deployment may increase the risk of injury to vehicle occupants in the event of a crash.

SERVICE ACTION

FCA US will conduct a voluntary safety recall to reprogram suspect ORC with updated software. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC