

Subarunet Announcement

To: All Subaru Retailers

From: Subaru of America, Inc.

Date: June 5, 2019

UPDATE Subaru Safety Recall: WUG-92 Left Rear Door Glass

Owner Notification

Owner notification by first class mail is scheduled for June 11, 2019.

Vehicle Coverage

Affected vehicle information is available by VIN through the Vehicle Coverage Inquiry function on subarunet.com. Affected VIN lists will be distributed by each Regional office.

Service, Parts, and Claim Instructions

Detailed service, parts, and claim information is available in the WUG-92 Product Campaign Bulletin on STIS.

Background

Subaru of America, Inc. (Subaru) is recalling certain 2019 model year Crosstrek vehicles to replace the left-side rear door window glass. These vehicles may fail to conform to Federal Motor Vehicle Safety Standard (FMVSS) number 205, "Glazing Materials." A total of 256 U.S. vehicles will be affected by this recall.

Affected Vehicles

Model Year	Carline	Production Date Range	Vehicle count
2019	Crosstrek	July 11, 2018 – July 16, 2018	256

Not all vehicles in the production range listed above are affected by this recall. Coverage must be confirmed by using the Vehicle Coverage Inquiry function on subarunet.com.

Reason for this Recall

The left-side rear door window glass in the affected vehicles may not have been properly tempered during the glass manufacturing process. Glass that is not properly tempered fails to meet Federal Motor Vehicle Safety Standard 205, "Glazing materials." If broken, glass that does not meet this safety standard can shatter into large fragments that can increase the risk of injury.

Description of the Remedy

Subaru will replace the left-side rear door window glass in these vehicles at no charge to the customer.

Retailer Responsibility

Any vehicles listed in any recall/campaign that are in retailer stock must be:

- Immediately identified.
- Tagged or otherwise marked to prevent their delivery or use prior to repair.
- Repaired in accordance with the repair procedures outlined in the Product Campaign Bulletin.

Retailers are to promptly perform the applicable service procedures to correct all affected vehicles in their inventory (used, demo & SSLP). Additionally, whenever a vehicle subject to this recall is taken into retailer inventory necessary steps should be taken to ensure the recall correction has been made before selling or releasing the vehicle.