



419 W. Pike St., Jackson Center, OH 45334

## **IMPORTANT SAFETY RECALL**

### **Airstream Basecamp Travel Trailer**

**NHTSA Recall Number 19V-397**

**Transport Canada Recall 2019-269**

**Date:** 02/13/19

**TO:** Airstream Dealer

**PROBLEM:**

The affected Basecamp travel trailers may be missing the spare tire information from the Federal Certification Label and Tire Placard.

**RANGE OF VEHICLES INVOLVED:**

2017-2019 Basecamp Travel Trailers built between 5/3/2017 and 6/20/2019.

Serial number range: 203002 to 205000.

Note: Because our VINs do not run in a contiguous series, there will be trailers in the VIN range not affected by the recall.

**WARRANTY REIMBURSEMENT:**

A notice of this recall has been sent to affected retail owners. A copy of the Owner's letter is included for your review. They may request that you complete the repair. If the unit and/or units are in your inventory, or if you are requested to perform the repair for the retail customer, please complete the advised repair and send in a warranty claim referencing this recall number for reimbursement. Please contact the **Airstream Warranty Department at 937-596-6111 Ext. 7401** and the labels will be sent at no charge.

**Flat Rates:**

The time allowed for this repair is 0.20hrs per trailer to replace the Certification Label and Tire Placard. Please use operation code **TTSBR8371100** when submitting a claim for warranty reimbursement.

**SERVICE ACTION:**

Replace incorrect labels with updated tire information labels.

encl. – Owners Letter, Repair Procedure



**Rick March**

General Manager of Airstream Customer Service Group

Re: NHTSA Recall No. 19V-269  
Transport Canada Recall No. 2019-003