



RECREATIONAL VEHICLE
SAFETY RECALL NOTICE
 Safety Recall: US: **19V-396**
 CAN: **2019-259**
 Safety Advisory: 19-354
 June 18, 2019

SAFETY ADVISORY 19-354

«Dealer_name»
 ATTN: Service Manager
 «Street»
 «Street_2»
 «City», «State» «Zip»
 «Country»

Dear «Dealer_name»,

Keystone RV Company has decided that a defect which relates to motor vehicle safety exists in certain model 2019-2020 Dutchmen Voltage Fifth Wheels. As a result, Keystone RV is conducting a safety recall.

***Reason for
this recall***

It has been decided that the vehicles in this recall population may have been manufactured with a 18,000 lb fifth wheel pin box hitch instead of one rated at 21,000 lbs as specified. If the vehicle is loaded to a weight greater than 18,000 lbs there is an increased risk of failure in the pin box, which could result in property damage and/or vehicle crash. The vehicles included in the recall are:

2019-2020 Dutchmen Voltage Fifth Wheels, Model 4185

Serial Number Ranges: **2019** **KZ990431 - KZ990851**
 2020 **LZ990003 - LZ990120**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require immediate preventative action. **Important:** If some of the units are still in your inventory, Federal Law requires you to complete the recall service on those units before retail delivery. The unit VIN(s) our records indicate are presently in your inventory or have been sold are as follows:

«VIN1»	«VIN2»	«VIN3»	«VIN4»
«VIN5»	«VIN6»	«VIN7»	

-- Serial numbers with '*' have been retail sold --

Claims for the units which have been serviced must be submitted. Claims submitted will be used by Keystone to record recall service completions and provide dealer payments. Enclosed is a copy of the Safety Advisory #19-354, which details how to remedy the situation and the proper reimbursement procedures.

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Safety Advisory, please feel free to contact us.

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
 Vice President Service Operations

cc. National Highway Traffic Safety Administration (NHTSA)
 cc. Transport Canada