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From	Parts Operations, Campaign Group
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Subject	Part Return Offer: 2019 CR-V Steering Wheel Cable kits
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On May 21, 2019, American Honda notified NHTSA of a stop sale and safety recall for certain model year 2019 CR-V vehicles in which the steering wheel cable reel or cable reel sub-wire harness may be damaged by a burr on the steering wheel metal center sub core. Later on June 29, 2019, American Honda has expanded the affected population to include additional 2019 CR-V vehicles.

Return Offer

In order to help affected dealers manage part inventory levels, American Honda is making the following return offer.

Eligible return parts:

06785-TLA-305

06785-TLA-307

No Shipment Listing or Invoice is required for this return. These returns will not be charged against your SRA credit.

Return iN OAR Procedure

1. Complete the iN OAR procedures.
2. Use Reason Code "R" with eleven zeros for the Shipper Number.
3. Use Item Number "9999."
4. Enter "19 CR-V Steering Wheel Cable" in the Remarks Section.
5. When approved, Print "Authorization Return document and labels" from the iN. Please return parts as normal with the "Return Authorization attached."
6. Return the eligible part(s) on your returning DSO Truck or normal method of return.

Order adjustment requests (OARs) must be submitted by August 25, 2019.

Thank You,

American Honda Motor Co., Inc.

NG/ms

