ATTENTION: Dealer Principal, Warranty Manager, Service Manager, Parts Manager

Freightliner Dealers – U.S. and Canada
Western Star and Sterling Dealers – U.S. and Canada
FCCC Dealers – U.S. and Canada
Thomas Built Buses Dealers – U.S. and Canada
Direct Warranty Customers – U.S. and Canada
Detroit Diesel Distributors
Export Distributors

WARRANTY CAMPAIGNS DEPARTMENT

P.O. Box 4090 800-547-0712

Daimler Truck North America LLC

Portland, Oregon 97208-4090

If you have questions about this letter, please submit your inquiry using the WSC app on the DTNA Portal.

REF #: ICI23-054

Effective: 12/07/23 Release: 12/07/23

SUBJECT: Recall Reminder Notices

This letter is to inform you that Recall Reminder Notices are being mailed to customers the week of 12/07/23. There are approximately 12,000 vehicles involved. You can determine how your dealership may be affected by viewing your list of the involved vehicles ordered by your dealership and the campaign bulletins on portal-dtna.prd.freightliner.com.

The following campaigns are included in this mailing:

FL814 FCCC MT Chassis Brake Pedal Clevis Pins

FL815 Air Tank Reservoir Capacity

If you have questions or need further information, contact the Warranty Campaigns Department by submitting an inquiry using the Warranty Support Center (WSC) app, located on the DTNA Portal.

The information contained in this letter supercedes and supplements any related policies and procedures in any previously released bulletins, the Warranty Manual, and/or previously released letters. Failure to read or distribute this letter will not exempt addressees from compliance with the information contained herein.