



**IMPORTANT RECALL INFORMATION #2019-0601**

July 2019

**TO: ALL LANCE CAMPER MFG CORP DEALER PRINCIPALS,  
SERVICE MANAGERS AND PARTS MANAGERS**

**SUBJECT: RECALL CAMPAIGN #2019-0601  
Folding Bunk Bed**

Lance Camper Mfg. Corp., on behalf of its manufacturing center located in Lancaster, CA is requesting your assistance in conducting a voluntary recall notification campaign in accordance with the United States National Traffic and Motor Vehicle Safety Act and the Canada Motor Vehicle Safety Act.

Lance Camper has decided that a defect relating to motor vehicle safety exists in certain model year 2019/2020 model Truck Campers 855s/1172 equipped with an optional bunk bed that folds against the ceiling.

We are notifying the owners of the affected units in order to correct the problem. Copies of the letters sent to owners of record are attached for your information.

**WHAT IS THE PROBLEM?**

On certain Lance Truck Campers affected by this recall, when the bunk is folded down into place, a gap exists between the bunk platform and window. A small child could become entrapped in this space.

**WHAT SHOULD YOU DO?**

Owners of the affected Truck Campers will receive a safety recall notice along with a safety warning label to be placed at the bunk bed. The owner can install the label themselves, or take their unit to an authorized Lance Camper dealer to have the label installed.

Once repairs have been completed according to **Recall Service Bulletin #2019-0601**. Warranty labor claims are to be submitted electronically to Lance Camper. Customers will not be charged for these repairs.

If you have one of these Lance Truck Campers with optional folding bunk in your inventory, you will be mailed a Safety Recall Notice for that specific camper. Lance Camper dealers are required to make repairs to stock units on dealer lots prior to sale or lease. Dealers will need to complete the reply card and mail to Lance Campers. If the unit has been sold, the dealer will fill in the owner information prior to mailing out the card.



**Federal Law (Section 154 of the National Highway Traffic and Motor Vehicle Safety Act) of 1966 requires that: If you have received a notice of recall or failure to comply from Lance Camper or any component manufacturer, you must repair or otherwise correct the defect on vehicles remaining in your inventory according to the notification before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.**

Please carefully review this entire package with your parts and service staff to familiarize them with the step-by-step procedure and implement the Voluntary Recall Campaign.

Thank you for helping Lance Camper with its continuing efforts to maintain customer satisfaction. If you have any questions, please contact your Lance Camper Service Center at (800) 423-7996 ext. 510 or via email to [service@lancecamper.com](mailto:service@lancecamper.com)  
Sincerely,

***Lance Camper Mfg. Corp.***