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## **New Safety Recall Advanced Communication – V53**

FCA US LLC (FCA US) has announced a safety recall on certain 2017 through 2019 Model Year (RU) Chrysler Pacifica vehicles

### **REASON FOR THIS SAFETY RECALL**

Some of the above vehicles may have been built with a sealer that is used during the wire harness manufacturing process that may accumulate on the wire harness tab which may cause a loss of clamp load in the battery ground joint over time. A loose battery ground joint may cause an intermittent battery ground connection causing loss of power steering assist with inconsistent driver steering effort and/or a loss of motive power. An intermittent loss of power steering assist may result in an inconsistent driver steering effort, especially during lower speed maneuvers. A loss of motive power could also occur. Either of these conditions may increase the risk of a vehicle crash without prior warning.

### **SERVICE ACTION**

FCA US will conduct a voluntary safety recall to disassemble and inspect the suspect ground surfaces, clean the contact surfaces as needed, and reassemble the ground joint to the specified torque. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2<sup>nd</sup> Quarter of 2019.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations  
FCA US LLC