



SUZUKI MOTOR CORPORATION

Overseas Service Promotion Group

Overseas Service Department

300 Takatsuka, Minami, Hamamatsu, JAPAN 432-8611

Tel: 81-53-440-2159, Fax: 81-53-440-2318

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Date Aug. 6, 2021
Our ref. C5-210806

To : Selected Suzuki Automobile Distributors

Attn. : Managing Director

Service Director / Manager

**SUBJECT: Commencement Request of Safety Recall Campaign A6B424 (KIZASHI) for
Misclassification by Front Passenger Sensing System**

Dear Sirs and Madams,

This letter is to request you to commence the remedy work of the safety recall campaign which was previously announced with the notification letter C5-190425 and C5-210419 respectively issued on Apr. 25, 2019 and Apr. 19, 2021 for A6B424 (Kizashi) vehicles as the countermeasure parts have become ready. This letter also provides detail information relate to the remedy work and reimbursement. Please notify your government or entity of the commencement of the recall as needed.

We appreciate your support and cooperation to accomplish all required actions.

1. Condition

In the front passenger seat Occupant Classification System (OCS) may misclassify adult occupants as child occupants depending on the occupant's seating posture/position and "PASS AIR BAG OFF" indicator may be illuminated. Under this condition, air bag may not deploy in an event of crash.

2. Action

- (1) Order necessary parts immediately and perform the remedy work following repair instructions of ANNEX2.
- (2) Once the corrective work is done, destroy replaced parts at your responsibility to prevent reuse of the potentially failed parts.

3. Affected Vehicles

- (1) Model : A6B424 vehicles produced in Japan
- (2) Production Period : From Oct. 13 2009 to Dec. 18 2015
- (3) Number of Vehicles : Refer to ANNEX1

Remarks: This recall supersedes the 97-C2 recall which was announced by the letter C2-200312. The affected vehicle range of this recall fully covers that of the 97-C2 recall. The 97-C2 recall, therefore, does not have to be carried out any longer if this recall can be done.

4. Parts supply plan

Fill in following information on ANNEX3 and send it to your window person of SMC Overseas Service Dept. immediately after you receive this notification.

- Distributor Name
- Parts Distributor Code : 7 digits
- Order Number
- Shipping Method : Air or Sea
- Order Quantity

	Part Name	Part Number	Q'ty/vehicle	Q'ty/vehicle
1	TRIM S/ASSY, FR, R CUSH (Fabric, Beige)	85107-57L90-RX0	1	Refer to ANNEX1 VIN list to identify part number for each vehicle
2	TRIM S/ASSY, FR, R CUSH (Fabric, Black)	85107-57L90-RX1		
3	TRIM S/ASSY, FR, R CUSH (Leather, Black)	85107-59L91-RX0		
4	TRIM S/ASSY, FR, R CUSH (Leather, Beige)	85107-59L91-RX1		
5	TRIM S/ASSY, FR, R CUSH (Leather, Black with White Stitch)	85107-59L91-RX2		

5. Warranty Reimbursement

Claim Category	2 (Campaign Claim)	
Trouble Code	97-C5	
Basic Code	QD9999	
Labor Allowance	1.0 H	
Causal Part No.	Q'ty	Causal Part Name
85107-C5XXX	0	TRIM SUB ASSY, FR, R CUSH
Replace Part No.	Q'ty	Replaced Part Name
Enter the part number of the part with which you actually replaced.	1	TRIM SUB ASSY, FR, R CUSH

6. Implementation Date and Progress in your country

We would like to ask you to provide the implementation date and progress to the attention of SMC Overseas Service Dept. (e-mail : oas@hhq.suzuki.co.jp) with your window person cc'ed.

Implementation Date:

Please fill in following information on the ANNEX4 and email to us by **Aug. 27, 2021** first and update weekly until all notification to authority, dealers and customers is completed.

- (1) Recall Campaign notification date to your authority, if required.
- (2) Recall Campaign notification date to your dealers.
- (3) Start date of mailing Recall Campaign notification to customers.
- (4) Date of procuring customer data from your authority.
- (5) Number of customer notification letter

We are very sorry for causing inconvenience to you. Your cooperation and assistance will be highly appreciated. If you have any question, please don't hesitate to contact us anytime.

Very truly yours,



Shinji Ishikawa
Department General Manager
Overseas Service Department
SUZUKI MOTOR CORPORATION

Attachment :

- Annex 1 VIN list with countermeasure parts number
- Annex 2 Repair instructions
- Annex 3 Parts order sheet
- Annex 4 Recall campaign initiation schedule reporting form