



SUZUKI MOTOR CORPORATION
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Our ref. SMO-001

Hamamatsu, April 15, 2021

SUZUKI MOTOR USA, LLC.
Attn: Mr. Masami Haga, President

Market action decision by SMC's Quality Countermeasure Committee

Dear Mr. Haga,

We have to inform you that the following market action has been decided by SMC's Quality Countermeasure Committee on April 15, 2021

Subject: Misclassification of front seat passenger by Occupant Classification System (OCS) on Kizashi manufactured in the Sagara plant

(1) Situation:

The front passenger seat Occupant Classification System (OCS) may misclassify adult occupants as child occupants depending on the occupant's seating posture/position and "PASS AIR BAG OFF" indicator may be illuminated. Under this condition, air bag may not deploy in an event of crash.

(2) Cause:

In the front passenger seat OCS of Kizashi model, the sensor mat has a wider distance between the front and rear parts than that of other models. As the result, the detection performance is inferior and misclassification of occupant may happen depending on the occupant's seating posture/position.

(3) Number of affected vehicles/ Period:

Kizashi : 20,444 units for US main land (21,052 units in total including all US territories)
from October 13, 2009 to October 31, 2012 on production

(4) Actions on sold vehicles:

To replace the front passenger seat cushion assembly with a new one that has the modified OCS sensor mat installed.

(5) Decision:

To conduct recall campaign on all affected vehicles already sold.

Sincerely yours,

Koji Nishio
Department General Manager,
Quality Information Management Department
SUZUKI MOTOR CORPORATION