

# Federal Recall Information

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## 19PBA

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### What's New

Safety Recall – Mekra Lang Side Mirror Adhesion Issue

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### Supplier

Mekra Lang

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### Description

Safety Recall – Mekra Lang Side Mirror Adhesion Issue

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### Release Date

5/31/2019

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### Introduction

Peterbilt Motors Company has determined that a defect, which relates to motor vehicle safety, may exist in certain model year 2020 Model 567 and 579 vehicles manufactured between 2/15/2019 and 3/15/2019.

The upper mirror in the side mirror assemblies could fall from the housing and limit the visibility of the driver. The mirror and carrier will be inspected to verify the Mekra Lang manufacture date and replaced if necessary.

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### Resolution

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. If you are not using Service Management to start repair orders, review DWWC or SIR for "Complete" next to the 19PBA campaign code prior to performing this repair.
3. Ensure all required parts have arrived prior to scheduling the chassis for the repair.
4. Follow the procedures below to complete the inspection and make the necessary repairs.

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**It is a violation of Federal law for a dealer to sell or lease new vehicles covered by this recall until the defect or noncompliance has been corrected.**

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## Warranty

There is no time or mileage limit for this recall. Peterbilt will pay for parts at dealer net plus applicable mark up and labor:

- 0.3 hours to remove the mirror carriers, inspect the mirror manufacture dates, then reassemble both side mirrors with either the original or a new mirror as required.
- File a long form claim and **include the manufacture dates of the mirrors.**
- File an additional claim for extraordinary circumstances, referencing 19PBA. A long form claim must be filed first.

For Field...	Enter...
Failure Location	002-010-009
Failure Type	705
Claim Type	C
Campaign Number	19PBA
SRT B19-PBA	0.3 Hours to inspect and reassemble both side mirrors

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## Parts

Parts are available through PACCAR Parts.

Quantity	Part #	Description
1	154800011	Heated upper LH mirror and carrier
1	154800012	Heated upper RH mirror and carrier

**Take off parts disposition:** Return parts to the supplier using ship code LB.

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## Procedure

1. Refer to the [Mekra Lang Mirror Service Manual](#), section 2.2, to remove the upper mirror carrier.
2. Locate the white Mekra Lang label on the back of the mirror carrier and **note the manufacture date**.
  - a. Mirror manufacture date before 2/14/2019 or after 2/28/2019, no mirror replacement required.
  - b. Mirror manufacture date from 2/14/2019 through 2/28/2019, replace the defective mirror carrier with a new part.

<b>i</b> NOTE
Both mirrors must be inspected. Mirror manufacture dates may not be the same on both sides.



3. Reassemble the side mirror.
4. Repeat the process for the other side mirror.

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## Attachments

Chassis List  
Customer Letter – US  
Customer Letter – Canada

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Authored by: PR

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